

COUNCIL/COMMITTEE AMENDMENT Bill No. CS/HB 447 (2010)

Amendment No.

COUNCIL/COMMITTEE ACTION
ADOPTED (Y/N)
ADOPTED AS AMENDED (Y/N)
ADOPTED W/O OBJECTION (Y/N)
FAILED TO ADOPT (Y/N)
WITHDRAWN (Y/N)
OTHER
Council/Committee hearing bill: General Government Policy
Council

Representative Proctor offered the following:

Amendment (with title amendment)

Remove everything after the enacting clause and insert:

215.555, Florida Statutes, is amended to read:

Section 1. Paragraph (b) of subsection (6) of section

215.555 Florida Hurricane Catastrophe Fund.

(6) REVENUE BONDS.-

(b) Emergency assessments.—

1. If the board determines that the amount of revenue produced under subsection (5) is insufficient to fund the obligations, costs, and expenses of the fund and the corporation, including repayment of revenue bonds and that portion of the debt service coverage not met by reimbursement premiums, the board shall direct the Office of Insurance Regulation to levy, by order, an emergency assessment on direct premiums for all property and casualty lines of business in this

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state, including property and casualty business of surplus lines insurers regulated under part VIII of chapter 626, but not including any workers' compensation premiums or medical malpractice premiums. As used in this subsection, the term "property and casualty business" includes all lines of business identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required of authorized insurers by s. 624.424 and any rule adopted under this section, except for those lines identified as accident and health insurance and except for policies written under the National Flood Insurance Program. The assessment shall be specified as a percentage of direct written premium and is subject to annual adjustments by the board in order to meet debt obligations. The same percentage shall apply to all policies in lines of business subject to the assessment issued or renewed during the 12-month period beginning on the effective date of the assessment.

2. A premium is not subject to an annual assessment under this paragraph in excess of 6 percent of premium with respect to obligations arising out of losses attributable to any one contract year, and a premium is not subject to an aggregate annual assessment under this paragraph in excess of 10 percent of premium. An annual assessment under this paragraph shall continue as long as the revenue bonds issued with respect to which the assessment was imposed are outstanding, including any bonds the proceeds of which were used to refund the revenue bonds, unless adequate provision has been made for the payment of the bonds under the documents authorizing issuance of the bonds.

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- 3. Emergency assessments shall be collected from policyholders. Emergency assessments shall be remitted by insurers as a percentage of direct written premium for the preceding calendar quarter as specified in the order from the Office of Insurance Regulation. The office shall verify the accurate and timely collection and remittance of emergency assessments and shall report the information to the board in a form and at a time specified by the board. Each insurer collecting assessments shall provide the information with respect to premiums and collections as may be required by the office to enable the office to monitor and verify compliance with this paragraph.
- 4. With respect to assessments of surplus lines premiums, each surplus lines agent shall collect the assessment at the same time as the agent collects the surplus lines tax required by s. 626.932, and the surplus lines agent shall remit the assessment to the Florida Surplus Lines Service Office created by s. 626.921 at the same time as the agent remits the surplus lines tax to the Florida Surplus Lines Service Office. The emergency assessment on each insured procuring coverage and filing under s. 626.938 shall be remitted by the insured to the Florida Surplus Lines Service Office at the time the insured pays the surplus lines tax to the Florida Surplus Lines Service Office. The Florida Surplus Lines Service Office shall remit the collected assessments to the fund or corporation as provided in the order levied by the Office of Insurance Regulation. The Florida Surplus Lines Service Office shall verify the proper application of such emergency assessments and shall assist the

board in ensuring the accurate and timely collection and remittance of assessments as required by the board. The Florida Surplus Lines Service Office shall annually calculate the aggregate written premium on property and casualty business, other than workers' compensation and medical malpractice, procured through surplus lines agents and insureds procuring coverage and filing under s. 626.938 and shall report the information to the board in a form and at a time specified by the board.

- 5. Any assessment authority not used for a particular contract year may be used for a subsequent contract year. If, for a subsequent contract year, the board determines that the amount of revenue produced under subsection (5) is insufficient to fund the obligations, costs, and expenses of the fund and the corporation, including repayment of revenue bonds and that portion of the debt service coverage not met by reimbursement premiums, the board shall direct the Office of Insurance Regulation to levy an emergency assessment up to an amount not exceeding the amount of unused assessment authority from a previous contract year or years, plus an additional 4 percent provided that the assessments in the aggregate do not exceed the limits specified in subparagraph 2.
- 6. The assessments otherwise payable to the corporation under this paragraph shall be paid to the fund unless and until the Office of Insurance Regulation and the Florida Surplus Lines Service Office have received from the corporation and the fund a notice, which shall be conclusive and upon which they may rely without further inquiry, that the corporation has issued bonds

and the fund has no agreements in effect with local governments under paragraph (c). On or after the date of the notice and until the date the corporation has no bonds outstanding, the fund shall have no right, title, or interest in or to the assessments, except as provided in the fund's agreement with the corporation.

- 7. Emergency assessments are not premium and are not subject to the premium tax, to the surplus lines tax, to any fees, or to any commissions. An insurer is liable for all assessments that it collects and must treat the failure of an insured to pay an assessment as a failure to pay the premium. An insurer is not liable for uncollectible assessments.
- 8. When an insurer is required to return an unearned premium, it shall also return any collected assessment attributable to the unearned premium. A credit adjustment to the collected assessment may be made by the insurer with regard to future remittances that are payable to the fund or corporation, but the insurer is not entitled to a refund.
- 9. When a surplus lines insured or an insured who has procured coverage and filed under s. 626.938 is entitled to the return of an unearned premium, the Florida Surplus Lines Service Office shall provide a credit or refund to the agent or such insured for the collected assessment attributable to the unearned premium prior to remitting the emergency assessment collected to the fund or corporation.
- 10. The exemption of medical malpractice insurance premiums from emergency assessments under this paragraph is repealed May 31, 2013 2010, and medical malpractice insurance

premiums shall be subject to emergency assessments attributable to loss events occurring in the contract years commencing on June 1, 2013 2010.

Section 2. Subsection (1) of section 624.407, Florida Statutes, is amended to read:

624.407 Capital funds required; new insurers.-

- (1) To receive authority to transact any one kind or combinations of kinds of insurance, as defined in part V of this chapter, an insurer applying for its original certificate of authority in this state after the effective date of this section shall possess surplus as to policyholders not less than the greater of:
- (a) Except as otherwise provided in this subsection, \$5 five million dollars for a property and casualty insurer, or \$2.5 million for any other insurer;
- (b) For life insurers, 4 percent of the insurer's total liabilities;
- (c) For life and health insurers, 4 percent of the insurer's total liabilities, plus 6 percent of the insurer's liabilities relative to health insurance; or
- (d) For all insurers other than life insurers and life and health insurers, 10 percent of the insurer's total liabilities; or
- (e) For a domestic insurer initially licensed on or after July 1, 2010, that transacts residential property insurance and is not a wholly owned subsidiary of an insurer domiciled in any other state, \$15 million; however, this paragraph does not apply

to a domestic insurer that is a subsidiary or affiliate of a domestic property insurer that was licensed before July 1, 2010;

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however, a domestic insurer that transacts residential property insurance and is a wholly owned subsidiary of an insurer domiciled in any other state shall possess surplus as to policyholders of at least \$50 million, but no insurer shall be required under this subsection to have surplus as to policyholders greater than \$100 million.

Section 3. Subsection (1) of section 624.408, Florida Statutes, is amended to read:

- 624.408 Surplus as to policyholders required; new and existing insurers.—
- (1) (a) To maintain a certificate of authority to transact any one kind or combinations of kinds of insurance, as defined in part V of this chapter, an insurer in this state shall at all times maintain surplus as to policyholders not less than the greater of:
- (a) 1. Except as provided in paragraphs (e) and (f) subparagraph 5. and paragraph (b), \$1.5 million;
- (b) 2. For life insurers, 4 percent of the insurer's total liabilities;
- (c)3. For life and health insurers, 4 percent of the insurer's total liabilities plus 6 percent of the insurer's liabilities relative to health insurance; or
- <u>(d)</u> 4. For all insurers other than mortgage guaranty insurers, life insurers, and life and health insurers, 10 percent of the insurer's total liabilities; \div

- (e) 5. Except as provided in paragraph (f), for property and casualty insurers, \$4 million; or-
- (f) For a domestic insurer initially licensed on or after July 1, 2010, that transacts residential property insurance and is not a wholly owned subsidiary of an insurer domiciled in any other state, \$12 million; however, this paragraph does not apply to a domestic insurer that is a subsidiary or affiliate of a domestic property insurer that was licensed before July 1, 2010.
- (b) For any property and casualty insurer holding a certificate of authority on December 1, 1993, the following amounts apply instead of the \$4 million required by subparagraph (a) 5.:
- 1. On December 31, 2001, and until December 30, 2002, \$3 million.
- 2. On December 31, 2002, and until December 30, 2003, \$3.25 million.
- 3. On December 31, 2003, and until December 30, 2004, \$3.6 million.
- 4. On December 31, 2004, and thereafter, \$4 million.

 Section 4. Section 626.7452, Florida Statutes, is amended
- section 4. Section 626.7452, Florida Statutes, is amended to read:
- 626.7452 Managing general agents; examination authority.—
 The acts of the managing general agent are considered to be the acts of the insurer on whose behalf it is acting. A managing general agent may be examined as if it were the insurer except in the case where the managing general agent solely represents a single domestic insurer.

Section 5. Subsection (4) of section 627.0613, Florida Statutes, is amended to read:

- 627.0613 Consumer advocate.—The Chief Financial Officer must appoint a consumer advocate who must represent the general public of the state before the department and the office. The consumer advocate must report directly to the Chief Financial Officer, but is not otherwise under the authority of the department or of any employee of the department. The consumer advocate has such powers as are necessary to carry out the duties of the office of consumer advocate, including, but not limited to, the powers to:
- (4) (a) By June 1, 2012, and each June 1 thereafter, prepare an annual report card for each authorized personal residential property insurer, on a form and using a letter-grade scale developed by the commission by rule, which objectively grades each insurer based on the following factors:
- $\frac{1.(a)}{a}$ The number and nature of <u>valid</u> consumer complaints, as a market share ratio, received by the department against the insurer.
- 2.(b) The disposition of all <u>valid consumer</u> complaints received by the department.
- 3.(c) The average length of time for payment of claims by the insurer.
- $\underline{4.(d)}$ Any other <u>measurable and objective</u> factors the commission identifies as <u>capable of</u> assisting policyholders in making informed choices about homeowner's insurance.
- (b) For purposes of this subsection, the term "valid consumer complaint" means a written communication from a

consumer that expresses dissatisfaction with a specific personal residential property insurer whose conduct as described in the communication is found to constitute a violation of the insurance laws of this state by the Division of Consumer Services of the Department of Financial Services.

Section 6. Paragraphs (a), (i), and (k) of subsection (2) of section 627.062, Florida Statutes, are amended, paragraph (1) is added to subsection (2), and paragraph (d) of subsection (9) of that section is redesignated as paragraph (g) and new paragraphs (d), (e), and (f) are added to that subsection, to read:

627.062 Rate standards.-

- (2) As to all such classes of insurance:
- (a) Insurers or rating organizations shall establish and use rates, rating schedules, or rating manuals to allow the insurer a reasonable rate of return on such classes of insurance written in this state. A copy of rates, rating schedules, rating manuals, premium credits or discount schedules, and surcharge schedules, and changes thereto, shall be filed with the office under one of the following procedures except as provided in subparagraph 3.:
- 1. If the filing is made at least 90 days before the proposed effective date and the filing is not implemented during the office's review of the filing and any proceeding and judicial review, then such filing shall be considered a "file and use" filing. In such case, the office shall finalize its review by issuance of an approval a notice of intent to approve or a notice of intent to disapprove within 90 days after receipt

of the filing. The <u>approval</u> notice of intent to approve and the notice of intent to disapprove constitute agency action for purposes of the Administrative Procedure Act. Requests for supporting information, requests for mathematical or mechanical corrections, or notification to the insurer by the office of its preliminary findings shall not toll the 90-day period during any such proceedings and subsequent judicial review. The rate shall be deemed approved if the office does not issue <u>an approval</u> a notice of intent to disapprove within 90 days after receipt of the filing.

- 2. If the filing is not made in accordance with the provisions of subparagraph 1., such filing shall be made as soon as practicable, but no later than 30 days after the effective date, and shall be considered a "use and file" filing. An insurer making a "use and file" filing is potentially subject to an order by the office to return to policyholders portions of rates found to be excessive, as provided in paragraph (h).
- 3. For all property insurance filings made or submitted after January 25, 2007, but before December 31, 2010, an insurer seeking a rate that is greater than the rate most recently approved by the office shall make a "file and use" filing. For purposes of this subparagraph, motor vehicle collision and comprehensive coverages are not considered to be property coverages.
- (i) 1. Except as otherwise specifically provided in this chapter, the office may shall not, directly or indirectly, prohibit any insurer, including any residual market plan or joint underwriting association, from paying acquisition costs

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based on the full amount of premium, as defined in s. 627.403, applicable to any policy, or prohibit, directly or indirectly, any such insurer from including the full amount of acquisition costs in a rate filing.

- 2. The office may not, directly or indirectly, impede, abridge, or otherwise compromise an insurer's right to acquire policyholders or advertise, or appoint agents, including, but not limited to, the calculation, manner, or amount of such agents' commissions, if any.
- (k) 1.a. An insurer may make a separate filing limited solely to an adjustment of its rates for reinsurance, financing products to replace insurance, or financing costs incurred in the purchase of reinsurance and may include an adjustment of its rates based upon an inflation trend factor as set forth in subparagraph 4. If an insurer chooses to make a separate filing under this paragraph, the insurer shall implement the rate in such a manner that all previously approved rate increases implemented as a result of a separate filing, together with the rate increase under a filing made under this paragraph or financing products to replace or finance the payment of the amount covered by the Temporary Increase in Coverage Limits (TICL) portion of the Florida Hurricane Catastrophe Fund including replacement reinsurance for the TICL reductions made pursuant to s. 215.555(17)(e); the actual cost paid due to the application of the TICL premium factor pursuant to s. 215.555(17)(f); and the actual cost paid due to the application of the cash build-up factor pursuant to s. 215.555(5)(b) if the insurer:

- a. Elects to purchase financing products such as a liquidity instrument or line of credit, in which case the cost included in the filing for the liquidity instrument or line of credit may not result in a premium increase exceeding 3 percent for any individual policyholder. All costs contained in the filing may not result in an overall rate premium increase of more than 10 percent for any individual policyholder, excluding coverage changes and surcharges.
- b. An insurer shall include Includes in the filing a copy of all of its reinsurance, liquidity instrument, or line of credit contracts; proof of the billing or payment for the contracts; and the calculation upon which the proposed rate change is based demonstrating demonstrates that the costs meet the criteria of this section and are not loaded for expenses or profit for the insurer making the filing.
- c. Any such filing may not include Includes no other changes to the insurer's its rates in the filing.
- d. Has not implemented a rate increase within the 6 months immediately preceding the filing.
- e. Does not file for a rate increase under any other paragraph within 6 months after making a filing under this paragraph.
- d.f. An insurer that purchases reinsurance or financing products from an affiliate may make a filing under affiliated company in compliance with this paragraph does so only if the costs for such reinsurance or financing products are charged at or below charges made for comparable coverage by nonaffiliated

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reinsurers or financial entities making such coverage or financing products available in this state.

- 2. An insurer may only make one filing in any 12-month period under this paragraph.
- 3. An insurer that elects to implement a rate change under this paragraph must file its rate filing with the office at least 45 days before the effective date of the rate change. After an insurer submits a complete filing that meets all of the requirements of this paragraph, the office has 45 days after the date of the filing to review the rate filing and determine if the rate is excessive, inadequate, or unfairly discriminatory.
- 4. Beginning January 1, 2011, the office shall publish an annual informational memorandum to establish one or more inflation trend factors which may be stated separately for personal and residential property and for building coverage, contents coverage, additional living expense coverage, and liability coverage, if applicable. Such factors shall represent an estimate of cost increases or decreases based on publicly available relevant data and economic indices that are identified in the memorandum including, but not limited to, overall claim cost data. Such factors are exempt from the rulemaking requirements of chapter 120 and insurers may not be required to adopt the factors. The office may publish factors for any line, but is required to annually publish a factor only for residential property insurance by March 1 of each year.
- (1)1. On or after January 1, 2011, an insurer complying with the requirements of s. 627.7031 may use a rate for residential property insurance, as defined in s. 627.4025,

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- different from the otherwise applicable filed rate as provided in this paragraph.
- 2. Policies subject to this paragraph may not be counted in the calculation under s. 627.171(2).
- 3. Such rates shall be filed with the office as a separate filing. The filing must be accompanied by an actuary's certification stating that the filing was prepared in accordance with current actuarial standards of practice adopted by the Actuarial Standards Board and that the statewide average rate change is within a range consistent with applicable actuarial principles or, if the percentage limitations of this paragraph do not allow for a rate within a range consistent with applicable actuarial principles, is below such range. The initial rates used by an insurer under this paragraph may not provide for rates that represent more than a 10-percent statewide average rate increase over the most recently filed and approved rate. A rate filing under this paragraph submitted in any year following the implementation of such initial rates may not provide for rates that represent more than a 10-percent statewide average rate increase in any single year over the rates in effect under this paragraph at the time of the filing. A rate filing under this paragraph may not provide for a percentage rate increase as to any single policyholder that exceeds two times the statewide average rate increase provided in the filing.
- 4. This paragraph does not affect the authority of the office to disapprove a rate as inadequate or to disapprove a rate filing for charging any insured or applicant a higher

premium solely because of the insured's or applicant's race, color, creed, marital status, sex, or national origin. Upon finding that an insurer has used any such factor in charging an insured or applicant a higher premium, the office may direct the insurer to make a new filing for a new rate that does not use such factor.

The provisions of this subsection shall not apply to workers' compensation and employer's liability insurance and to motor vehicle insurance.

(9)

- (d) A certification under this subsection is not rendered false when, after making the subject rate filing, the insurer provides the office with additional or supplementary information or clarification pursuant to a formal or informal request from the office or for any other reason.
- (e) If an insurer adds additional information to a pending filing that has not yet been disapproved by the office, the additional information may not be required to include a new certification under this subsection.
- (f) This subsection does not apply to a filing made pursuant to paragraph (2)(k).
- Section 7. Section 627.0621, Florida Statutes, is amended to read:
 - 627.0621 Transparency in rate regulation.
 - (1) DEFINITIONS.—As used in this section, the term:
- 435 (a) "Rate filing" means any original or amended rate
 436 residential property insurance filing.

- (b) "Recommendation" means any proposed, preliminary, or final recommendation from an office actuary reviewing a rate filing with respect to the issue of approval or disapproval of the rate filing or with respect to rate indications that the office would consider acceptable.
 - (2) WEBSITE FOR PUBLIC ACCESS TO RATE FILING INFORMATION.-
- (1) (a) With respect to any residential property rate filing, the office shall provide the following information on a publicly accessible Internet website:
 - (a) 1. The overall rate change requested by the insurer.
- $\underline{\text{(b)}_{2}}$. The rate change approved by the office along with all of the actuary's assumptions and recommendations forming the basis of the office's decision.
- 3. Certification by the office's actuary that, based on the actuary's knowledge, his or her recommendations are consistent with accepted actuarial principles.
- (2) (b) For any rate filing, whether or not the filing is subject to a public hearing, the office shall provide on its website a means for any policyholder who may be affected by a proposed rate change to send an e-mail regarding the proposed rate change. Such e-mail must be accessible to the actuary assigned to review the rate filing.
- Section 8. Subsections (1) and (5) of section 627.0629, Florida Statutes, are amended, and subsection (10) is added to that section, to read:
 - 627.0629 Residential property insurance; rate filings.—
- (1) (a) It is the intent of the Legislature that insurers must provide the most accurate pricing signals available savings

to encourage consumers who install or implement windstorm damage
mitigation techniques, alterations, or solutions to their
properties to prevent windstorm losses. It is also the intent of
the Legislature that implementation of mitigation discounts not
result in a loss of income to the insurers granting the
discounts, so that the aggregate of mitigation discounts should
not exceed the aggregate of the expected reduction in loss that
is attributable to the mitigation efforts for which discounts
are granted. A rate filing for residential property insurance
must include actuarially reasonable discounts, credits, debits,
or other rate differentials, or appropriate reductions in
deductibles, that provide the proper pricing for all properties.
The rate filing must take into account the presence or absence
$\underline{\text{of}}$ on which fixtures or construction techniques demonstrated to
reduce the amount of loss in a windstorm have been installed or
implemented. The fixtures or construction techniques shall
include, but not be limited to, fixtures or construction
techniques that which enhance roof strength, roof covering
performance, roof-to-wall strength, wall-to-floor-to-foundation
strength, opening protection, and window, door, and skylight
strength. Credits, <u>debits</u> , discounts, or other rate
differentials, or appropriate reductions or increases in
deductibles, that recognize the presence or absence of for
fixtures and construction techniques $\underline{\text{that}}$ which meet the minimum
requirements of the Florida Building Code must be included in
the rate filing. If an insurer demonstrates that the aggregate
of its mitigation discounts results in a reduction to revenue
that exceeds the reduction of the aggregate loss that is

expected to result from the mitigation, the insurer may recover the lost revenue through an increase in its base rates. All insurance companies must make a rate filing which includes the credits, discounts, or other rate differentials or reductions in deductibles by February 28, 2003. By July 1, 2007, the office shall reevaluate the discounts, credits, other rate differentials, and appropriate reductions in deductibles for fixtures and construction techniques that meet the minimum requirements of the Florida Building Code, based upon actual experience or any other loss relativity studies available to the office. The office shall determine the discounts, credits, debits, other rate differentials, and appropriate reductions or increases in deductibles that reflect the full actuarial value of such revaluation, which may be used by insurers in rate filings.

Regulation, in consultation with the Department of Financial Services and the Department of Community Affairs, shall develop and make publicly available a proposed method for insurers to establish discounts, credits, or other rate differentials for hurricane mitigation measures which directly correlate to the numerical rating assigned to a structure pursuant to the uniform home grading scale adopted by the Financial Services Commission pursuant to s. 215.55865, including any proposed changes to the uniform home grading scale. By October 1, 2011, the commission shall adopt rules requiring insurers to make rate filings for residential property insurance which revise insurers' discounts, credits, or other rate differentials for hurricane mitigation

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measures so that such rate differentials correlate directly to the uniform home grading scale. The rules may include such changes to the uniform home grading scale as the commission determines are necessary, and may specify the minimum required discounts, credits, or other rate differentials. Such rate differentials must be consistent with generally accepted actuarial principles and wind-loss mitigation studies. The rules shall allow a period of at least 2 years after the effective date of the revised mitigation discounts, credits, or other rate differentials for a property owner to obtain an inspection or otherwise qualify for the revised credit, during which time the insurer shall continue to apply the mitigation credit that was applied immediately prior to the effective date of the revised credit. Discounts, credits, and other rate differentials established for rate filings under this paragraph shall supersede, after adoption, the discounts, credits, and other rate differentials included in rate filings under paragraph (a).

(5) In order to provide an appropriate transition period, an insurer may, in its sole discretion, implement an approved rate filing for residential property insurance over a period of years. An insurer electing to phase in its rate filing must provide an informational notice to the office setting out its schedule for implementation of the phased-in rate filing. An insurer may include in its rate the actual cost of private market reinsurance that corresponds to available coverage of the Temporary Increase in Coverage Limits, TICL, from the Florida Hurricane Catastrophe Fund. The insurer may also include the cost of reinsurance to replace the TICL reduction implemented

pursuant to s. 215.555(17)(d)9. However, this cost for reinsurance may not include any expense or profit load or result in a total annual base rate increase in excess of 10 percent.

- (10) (a) Contingent upon specific appropriations made to implement this subsection, in order to enhance the ability of consumers to compare premiums and to increase the accuracy and usefulness of rate and product comparison information for homeowners' insurance, the office shall develop or contract with a private entity to develop a comprehensive program for providing the consumer with all available information necessary to make an informed purchase of the insurance product that best serves the needs of the individual.
- (b) In developing the comprehensive program, the office shall rely as much as is practical on information that is currently available and shall consider:
- 1. The most efficient means for developing, hosting, and operating a separate website that consolidates all consumer information for price comparisons, filed complaints, financial strength, underwriting, and receivership information and other data useful to consumers.
- 2. Whether all admitted insurers should be required to submit additional information to populate the composite website and how often such submissions must be made.
- 3. Whether all admitted insurers should be required to provide links from the website into each individual insurer's website in order to enable consumers to access product rate information and apply for quotations.

- 4. Developing a plan to publicize the existence, availability, and value of the website.
- 5. Any other provision that would make relevant homeowners' insurance information more readily available so that consumers can make informed product comparisons and purchasing decisions.
- (c) Before establishing the program or website, the office shall conduct a cost-benefit analysis to determine the most effective approach for establishing and operating the program and website. Based on the results of the analysis, the office shall submit a proposed implementation plan for review and approval by the Financial Services Commission. The implementation plan shall include an estimated timeline for establishing the program and website; a description of the data and functionality to be provided by the site; a strategy for publicizing the website to consumers; a recommended approach for developing, hosting, and operating the website; and an estimate of all major nonrecurring and recurring costs required to establish and operate the website. Upon approval of the plan, the office may initiate the establishment of the program.
- Section 9. Paragraphs (b), (c), (y), (z), (aa), (bb), (cc), (dd), (ee), and (ff) of subsection (6) of section 627.351, Florida Statutes, are amended to read:
 - 627.351 Insurance risk apportionment plans.—
 - (6) CITIZENS PROPERTY INSURANCE CORPORATION.-
- (b)1. All insurers authorized to write one or more subject lines of business in this state are subject to assessment by the corporation and, for the purposes of this subsection, are

referred to collectively as "assessable insurers." Insurers writing one or more subject lines of business in this state pursuant to part VIII of chapter 626 are not assessable insurers, but insureds who procure one or more subject lines of business in this state pursuant to part VIII of chapter 626 are subject to assessment by the corporation and are referred to collectively as "assessable insureds." An authorized insurer's assessment liability shall begin on the first day of the calendar year following the year in which the insurer was issued a certificate of authority to transact insurance for subject lines of business in this state and shall terminate 1 year after the end of the first calendar year during which the insurer no longer holds a certificate of authority to transact insurance for subject lines of business in this state.

- 2.a. All revenues, assets, liabilities, losses, and expenses of the corporation shall be divided into three separate accounts as follows:
- (I) A personal lines account for personal residential policies issued by the corporation or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation that provide comprehensive, multiperil coverage on risks that are not located in areas eligible for coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for such policies that do not provide coverage for the peril of wind on risks that are located in such areas;
- (II) A commercial lines account for commercial residential and commercial nonresidential policies issued by the corporation

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or issued by the Residential Property and Casualty Joint Underwriting Association and renewed by the corporation that provide coverage for basic property perils on risks that are not located in areas eligible for coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002, and for such policies that do not provide coverage for the peril of wind on risks that are located in such areas; and

(III) A high-risk account for personal residential policies and commercial residential and commercial nonresidential property policies issued by the corporation or transferred to the corporation that provide coverage for the peril of wind on risks that are located in areas eligible for coverage in the Florida Windstorm Underwriting Association as those areas were defined on January 1, 2002. The corporation may offer policies that provide multiperil coverage and the corporation shall continue to offer policies that provide coverage only for the peril of wind for risks located in areas eligible for coverage in the high-risk account. In issuing multiperil coverage, the corporation may use its approved policy forms and rates for the personal lines account. An applicant or insured who is eligible to purchase a multiperil policy from the corporation may purchase a multiperil policy from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides coverage only for the peril of wind from the corporation. An applicant or insured who is eligible for a corporation policy that provides coverage only for the peril of wind may elect to purchase or retain such policy and also purchase or retain

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coverage excluding wind from an authorized insurer without prejudice to the applicant's or insured's eligibility to prospectively purchase a policy that provides multiperil coverage from the corporation. It is the goal of the Legislature that there would be an overall average savings of 10 percent or more for a policyholder who currently has a wind-only policy with the corporation, and an ex-wind policy with a voluntary insurer or the corporation, and who then obtains a multiperil policy from the corporation. It is the intent of the Legislature that the offer of multiperil coverage in the high-risk account be made and implemented in a manner that does not adversely affect the tax-exempt status of the corporation or creditworthiness of or security for currently outstanding financing obligations or credit facilities of the high-risk account, the personal lines account, or the commercial lines account. The high-risk account must also include quota share primary insurance under subparagraph (c)2. The area eligible for coverage under the high-risk account also includes the area within Port Canaveral, which is bordered on the south by the City of Cape Canaveral, bordered on the west by the Banana River, and bordered on the north by Federal Government property.

b. The three separate accounts must be maintained as long as financing obligations entered into by the Florida Windstorm Underwriting Association or Residential Property and Casualty Joint Underwriting Association are outstanding, in accordance with the terms of the corresponding financing documents. When the financing obligations are no longer outstanding, in accordance with the terms of the corresponding financing

documents, the corporation may use a single account for all revenues, assets, liabilities, losses, and expenses of the corporation. Consistent with the requirement of this subparagraph and prudent investment policies that minimize the cost of carrying debt, the board shall exercise its best efforts to retire existing debt or to obtain approval of necessary parties to amend the terms of existing debt, so as to structure the most efficient plan to consolidate the three separate accounts into a single account. By February 1, 2007, the board shall submit a report to the Financial Services Commission, the President of the Senate, and the Speaker of the House of Representatives which includes an analysis of consolidating the accounts, the actions the board has taken to minimize the cost of carrying debt, and its recommendations for executing the most efficient plan.

c. Creditors of the Residential Property and Casualty
Joint Underwriting Association and of the accounts specified in
sub-sub-subparagraphs a.(I) and (II) may have a claim against,
and recourse to, the accounts referred to in sub-subsubparagraphs a.(I) and (II) and shall have no claim against, or
recourse to, the account referred to in sub-sub-subparagraph
a.(III). Creditors of the Florida Windstorm Underwriting
Association shall have a claim against, and recourse to, the
account referred to in sub-sub-subparagraph a.(III) and shall
have no claim against, or recourse to, the accounts referred to
in sub-sub-subparagraphs a.(I) and (II).

- d. Revenues, assets, liabilities, losses, and expenses not attributable to particular accounts shall be prorated among the accounts.
- e. The Legislature finds that the revenues of the corporation are revenues that are necessary to meet the requirements set forth in documents authorizing the issuance of bonds under this subsection.
- f. No part of the income of the corporation may inure to the benefit of any private person.
 - 3. With respect to a deficit in an account:
- a. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., when the remaining projected deficit incurred in a particular calendar year is not greater than 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the entire deficit shall be recovered through regular assessments of assessable insurers under paragraph (p) and assessable insureds.
- b. After accounting for the Citizens policyholder surcharge imposed under sub-subparagraph i., when the remaining projected deficit incurred in a particular calendar year exceeds 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year, the corporation shall levy regular assessments on assessable insurers under paragraph (p) and on assessable insureds in an amount equal to the greater of 6 percent of the deficit or 6 percent of the aggregate statewide direct written premium for the subject lines of business for the prior calendar year. Any

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remaining deficit shall be recovered through emergency assessments under sub-subparagraph d.

- Each assessable insurer's share of the amount being assessed under sub-subparagraph a. or sub-subparagraph b. shall be in the proportion that the assessable insurer's direct written premium for the subject lines of business for the year preceding the assessment bears to the aggregate statewide direct written premium for the subject lines of business for that year. The assessment percentage applicable to each assessable insured is the ratio of the amount being assessed under sub-subparagraph a. or sub-subparagraph b. to the aggregate statewide direct written premium for the subject lines of business for the prior year. Assessments levied by the corporation on assessable insurers under sub-subparagraphs a. and b. shall be paid as required by the corporation's plan of operation and paragraph (p). Assessments levied by the corporation on assessable insureds under sub-subparagraphs a. and b. shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932 and shall be paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to the Florida Surplus Lines Service Office. Upon receipt of regular assessments from surplus lines agents, the Florida Surplus Lines Service Office shall transfer the assessments directly to the corporation as determined by the corporation.
- d. Upon a determination by the board of governors that a deficit in an account exceeds the amount that will be recovered through regular assessments under sub-subparagraph a. or sub-

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subparagraph b., plus the amount that is expected to be recovered through surcharges under sub-subparagraph i., as to the remaining projected deficit the board shall levy, after verification by the office, emergency assessments, for as many years as necessary to cover the deficits, to be collected by assessable insurers and the corporation and collected from assessable insureds upon issuance or renewal of policies for subject lines of business, excluding National Flood Insurance policies. The amount of the emergency assessment collected in a particular year shall be a uniform percentage of that year's direct written premium for subject lines of business and all accounts of the corporation, excluding National Flood Insurance Program policy premiums, as annually determined by the board and verified by the office. The office shall verify the arithmetic calculations involved in the board's determination within 30 days after receipt of the information on which the determination was based. Notwithstanding any other provision of law, the corporation and each assessable insurer that writes subject lines of business shall collect emergency assessments from its policyholders without such obligation being affected by any credit, limitation, exemption, or deferment. Emergency assessments levied by the corporation on assessable insureds shall be collected by the surplus lines agent at the time the surplus lines agent collects the surplus lines tax required by s. 626.932 and shall be paid to the Florida Surplus Lines Service Office at the time the surplus lines agent pays the surplus lines tax to the Florida Surplus Lines Service Office. The emergency assessments so collected shall be transferred

directly to the corporation on a periodic basis as determined by the corporation and shall be held by the corporation solely in the applicable account. The aggregate amount of emergency assessments levied for an account under this sub-subparagraph in any calendar year may, at the discretion of the board of governors, be less than but may not exceed the greater of 10 percent of the amount needed to cover the deficit, plus interest, fees, commissions, required reserves, and other costs associated with financing of the original deficit, or 10 percent of the aggregate statewide direct written premium for subject lines of business and for all accounts of the corporation for the prior year, plus interest, fees, commissions, required reserves, and other costs associated with financing the deficit.

e. The corporation may pledge the proceeds of assessments, projected recoveries from the Florida Hurricane Catastrophe
Fund, other insurance and reinsurance recoverables, policyholder surcharges and other surcharges, and other funds available to the corporation as the source of revenue for and to secure bonds issued under paragraph (p), bonds or other indebtedness issued under subparagraph (c)3., or lines of credit or other financing mechanisms issued or created under this subsection, or to retire any other debt incurred as a result of deficits or events giving rise to deficits, or in any other way that the board determines will efficiently recover such deficits. The purpose of the lines of credit or other financing mechanisms is to provide additional resources to assist the corporation in covering claims and expenses attributable to a catastrophe. As used in this subsection, the term "assessments" includes regular assessments

under sub-subparagraph a., sub-subparagraph b., or subparagraph (p)1. and emergency assessments under sub-subparagraph d. Emergency assessments collected under sub-subparagraph d. are not part of an insurer's rates, are not premium, and are not subject to premium tax, fees, or commissions; however, failure to pay the emergency assessment shall be treated as failure to pay premium. The emergency assessments under sub-subparagraph d. shall continue as long as any bonds issued or other indebtedness incurred with respect to a deficit for which the assessment was imposed remain outstanding, unless adequate provision has been made for the payment of such bonds or other indebtedness pursuant to the documents governing such bonds or other indebtedness.

f. As used in this subsection for purposes of any deficit incurred on or after January 25, 2007, the term "subject lines of business" means insurance written by assessable insurers or procured by assessable insureds for all property and casualty lines of business in this state, but not including workers' compensation or medical malpractice. As used in the subsubparagraph, the term "property and casualty lines of business" includes all lines of business identified on Form 2, Exhibit of Premiums and Losses, in the annual statement required of authorized insurers by s. 624.424 and any rule adopted under this section, except for those lines identified as accident and health insurance and except for policies written under the National Flood Insurance Program or the Federal Crop Insurance Program. For purposes of this sub-subparagraph, the term

"workers' compensation" includes both workers' compensation insurance and excess workers' compensation insurance.

- g. The Florida Surplus Lines Service Office shall determine annually the aggregate statewide written premium in subject lines of business procured by assessable insureds and shall report that information to the corporation in a form and at a time the corporation specifies to ensure that the corporation can meet the requirements of this subsection and the corporation's financing obligations.
- h. The Florida Surplus Lines Service Office shall verify the proper application by surplus lines agents of assessment percentages for regular assessments and emergency assessments levied under this subparagraph on assessable insureds and shall assist the corporation in ensuring the accurate, timely collection and payment of assessments by surplus lines agents as required by the corporation.
- i.(I) If a deficit is incurred in any account in 2008 or thereafter, the board of governors shall levy a Citizens policyholder surcharge against all policyholders of the corporation.
- (II) The policyholder's liability for the Citizens policyholder surcharge attaches on the date of the event giving rise to an order levying the surcharge or the date of the order, whichever is earlier. The Citizens policyholder surcharge is payable upon cancellation or termination of the policy, upon renewal of the policy, or upon issuance of a new policy by Citizens within the first 12 months after the date of the levy

or the period of time necessary to fully collect the Citizens policyholder surcharge amount.

- (III) The Citizens policyholder surcharge for a 12-month period, which shall be <u>levied</u> collected at the time of issuance or renewal of a policy, as a uniform percentage of the premium for the policy of up to 15 percent of such premium, which funds shall be used to offset the deficit.
- (IV) The corporation may not levy any regular assessments under sub-subparagraph a. or sub-subparagraph b. with respect to a particular year's deficit until the corporation has first levied a Citizens policyholder surcharge under this sub-subparagraph in the full amount authorized by this subsubparagraph.
- (V) Citizens policyholder surcharges under this subsubparagraph are not considered premium and are not subject to commissions, fees, or premium taxes. However, failure to pay such surcharges shall be treated as failure to pay premium.
- j. If the amount of any assessments or surcharges collected from corporation policyholders, assessable insurers or their policyholders, or assessable insureds exceeds the amount of the deficits, such excess amounts shall be remitted to and retained by the corporation in a reserve to be used by the corporation, as determined by the board of governors and approved by the office, to pay claims or reduce any past, present, or future plan-year deficits or to reduce outstanding debt.
 - (c) The plan of operation of the corporation:

- 1. Must provide for adoption of residential property and casualty insurance policy forms and commercial residential and nonresidential property insurance forms, which forms must be approved by the office prior to use. The corporation shall adopt the following policy forms:
- a. Standard personal lines policy forms that are comprehensive multiperil policies providing full coverage of a residential property equivalent to the coverage provided in the private insurance market under an HO-3, HO-4, or HO-6 policy.
- b. Basic personal lines policy forms that are policies similar to an HO-8 policy or a dwelling fire policy that provide coverage meeting the requirements of the secondary mortgage market, but which coverage is more limited than the coverage under a standard policy.
- c. Commercial lines residential and nonresidential policy forms that are generally similar to the basic perils of full coverage obtainable for commercial residential structures and commercial nonresidential structures in the admitted voluntary market.
- d. Personal lines and commercial lines residential property insurance forms that cover the peril of wind only. The forms are applicable only to residential properties located in areas eligible for coverage under the high-risk account referred to in sub-subparagraph (b) 2.a.
- e. Commercial lines nonresidential property insurance forms that cover the peril of wind only. The forms are applicable only to nonresidential properties located in areas

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eligible for coverage under the high-risk account referred to in sub-subparagraph (b)2.a.

- f. The corporation may adopt variations of the policy forms listed in sub-subparagraphs a.-e. that contain more restrictive coverage.
- 2.a. Must provide that the corporation adopt a program in which the corporation and authorized insurers enter into quota share primary insurance agreements for hurricane coverage, as defined in s. 627.4025(2)(a), for eligible risks, and adopt property insurance forms for eligible risks which cover the peril of wind only. As used in this subsection, the term:
- "Quota share primary insurance" means an arrangement in which the primary hurricane coverage of an eligible risk is provided in specified percentages by the corporation and an authorized insurer. The corporation and authorized insurer are each solely responsible for a specified percentage of hurricane coverage of an eligible risk as set forth in a quota share primary insurance agreement between the corporation and an authorized insurer and the insurance contract. The responsibility of the corporation or authorized insurer to pay its specified percentage of hurricane losses of an eligible risk, as set forth in the quota share primary insurance agreement, may not be altered by the inability of the other party to the agreement to pay its specified percentage of hurricane losses. Eliqible risks that are provided hurricane coverage through a quota share primary insurance arrangement must be provided policy forms that set forth the obligations of the corporation and authorized insurer under the arrangement,

clearly specify the percentages of quota share primary insurance provided by the corporation and authorized insurer, and conspicuously and clearly state that neither the authorized insurer nor the corporation may be held responsible beyond its specified percentage of coverage of hurricane losses.

- (II) "Eligible risks" means personal lines residential and commercial lines residential risks that meet the underwriting criteria of the corporation and are located in areas that were eligible for coverage by the Florida Windstorm Underwriting Association on January 1, 2002.
- b. The corporation may enter into quota share primary insurance agreements with authorized insurers at corporation coverage levels of 90 percent and 50 percent.
- c. If the corporation determines that additional coverage levels are necessary to maximize participation in quota share primary insurance agreements by authorized insurers, the corporation may establish additional coverage levels. However, the corporation's quota share primary insurance coverage level may not exceed 90 percent.
- d. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation must provide for a uniform specified percentage of coverage of hurricane losses, by county or territory as set forth by the corporation board, for all eligible risks of the authorized insurer covered under the quota share primary insurance agreement.
- e. Any quota share primary insurance agreement entered into between an authorized insurer and the corporation is

subject to review and approval by the office. However, such agreement shall be authorized only as to insurance contracts entered into between an authorized insurer and an insured who is already insured by the corporation for wind coverage.

- f. For all eligible risks covered under quota share primary insurance agreements, the exposure and coverage levels for both the corporation and authorized insurers shall be reported by the corporation to the Florida Hurricane Catastrophe Fund. For all policies of eligible risks covered under quota share primary insurance agreements, the corporation and the authorized insurer shall maintain complete and accurate records for the purpose of exposure and loss reimbursement audits as required by Florida Hurricane Catastrophe Fund rules. The corporation and the authorized insurer shall each maintain duplicate copies of policy declaration pages and supporting claims documents.
- g. The corporation board shall establish in its plan of operation standards for quota share agreements which ensure that there is no discriminatory application among insurers as to the terms of quota share agreements, pricing of quota share agreements, incentive provisions if any, and consideration paid for servicing policies or adjusting claims.
- h. The quota share primary insurance agreement between the corporation and an authorized insurer must set forth the specific terms under which coverage is provided, including, but not limited to, the sale and servicing of policies issued under the agreement by the insurance agent of the authorized insurer producing the business, the reporting of information concerning

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eligible risks, the payment of premium to the corporation, and arrangements for the adjustment and payment of hurricane claims incurred on eligible risks by the claims adjuster and personnel of the authorized insurer. Entering into a quota sharing insurance agreement between the corporation and an authorized insurer shall be voluntary and at the discretion of the authorized insurer.

May provide that the corporation may employ or otherwise contract with individuals or other entities to provide administrative or professional services that may be appropriate to effectuate the plan. The corporation shall have the power to borrow funds, by issuing bonds or by incurring other indebtedness, and shall have other powers reasonably necessary to effectuate the requirements of this subsection, including, without limitation, the power to issue bonds and incur other indebtedness in order to refinance outstanding bonds or other indebtedness. The corporation may, but is not required to, seek judicial validation of its bonds or other indebtedness under chapter 75. The corporation may issue bonds or incur other indebtedness, or have bonds issued on its behalf by a unit of local government pursuant to subparagraph (p)2., in the absence of a hurricane or other weather-related event, upon a determination by the corporation, subject to approval by the office, that such action would enable it to efficiently meet the financial obligations of the corporation and that such financings are reasonably necessary to effectuate the requirements of this subsection. The corporation is authorized to take all actions needed to facilitate tax-free status for any

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such bonds or indebtedness, including formation of trusts or other affiliated entities. The corporation shall have the authority to pledge assessments, projected recoveries from the Florida Hurricane Catastrophe Fund, other reinsurance recoverables, market equalization and other surcharges, and other funds available to the corporation as security for bonds or other indebtedness. In recognition of s. 10, Art. I of the State Constitution, prohibiting the impairment of obligations of contracts, it is the intent of the Legislature that no action be taken whose purpose is to impair any bond indenture or financing agreement or any revenue source committed by contract to such bond or other indebtedness.

Must require that the corporation operate subject to the supervision and approval of a board of governors consisting of eight individuals who are residents of this state, from different geographical areas of this state. The Governor, the Chief Financial Officer, the President of the Senate, and the Speaker of the House of Representatives shall each appoint two members of the board. At least one of the two members appointed by each appointing officer must have demonstrated expertise in insurance. The Chief Financial Officer shall designate one of the appointees as chair. All board members serve at the pleasure of the appointing officer. All members of the board of governors are subject to removal at will by the officers who appointed them. All board members, including the chair, must be appointed to serve for 3-year terms beginning annually on a date designated by the plan. However, for the first term beginning on or after July 1, 2009, each appointing officer shall appoint one

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member of the board for a 2-year term and one member for a 3-year term. Any board vacancy shall be filled for the unexpired term by the appointing officer. The Chief Financial Officer shall appoint a technical advisory group to provide information and advice to the board of governors in connection with the board's duties under this subsection. The executive director and senior managers of the corporation shall be engaged by the board and serve at the pleasure of the board. Any executive director appointed on or after July 1, 2006, is subject to confirmation by the Senate. The executive director is responsible for employing other staff as the corporation may require, subject to review and concurrence by the board.

The board shall create a Market Accountability Advisory Committee to assist the corporation in developing awareness of its rates and its customer and agent service levels in relationship to the voluntary market insurers writing similar coverage. The members of the advisory committee shall consist of the following 11 persons, one of whom must be elected chair by the members of the committee: four representatives, one appointed by the Florida Association of Insurance Agents, one by the Florida Association of Insurance and Financial Advisors, one by the Professional Insurance Agents of Florida, and one by the Latin American Association of Insurance Agencies; three representatives appointed by the insurers with the three highest voluntary market share of residential property insurance business in the state; one representative from the Office of Insurance Regulation; one consumer appointed by the board who is insured by the corporation at the time of appointment to the

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committee; one representative appointed by the Florida Association of Realtors; and one representative appointed by the Florida Bankers Association. All members must serve for 3-year terms and may serve for consecutive terms. The committee shall report to the corporation at each board meeting on insurance market issues which may include rates and rate competition with the voluntary market; service, including policy issuance, claims processing, and general responsiveness to policyholders, applicants, and agents; and matters relating to depopulation.

- 5. Must provide a procedure for determining the eligibility of a risk for coverage, as follows:
- Subject to the provisions of s. 627.3517, with respect to personal lines residential risks, if the risk is offered coverage from an authorized insurer at the insurer's approved rate under either a standard policy including wind coverage or, if consistent with the insurer's underwriting rules as filed with the office, a basic policy including wind coverage, for a new application to the corporation for coverage, the risk is not eligible for any policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from the corporation. If the risk is not able to obtain any such offer, the risk is eligible for either a standard policy including wind coverage or a basic policy including wind coverage issued by the corporation; however, if the risk could not be insured under a standard policy including wind coverage regardless of market conditions, the risk shall be eligible for a basic policy including wind coverage unless rejected under

subparagraph 8. However, with regard to a policyholder of the corporation or a policyholder removed from the corporation through an assumption agreement until the end of the assumption period, the policyholder remains eligible for coverage from the corporation regardless of any offer of coverage from an authorized insurer or surplus lines insurer. The corporation shall determine the type of policy to be provided on the basis of objective standards specified in the underwriting manual and based on generally accepted underwriting practices.

- (I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or to the corporation is not currently appointed by the insurer, the insurer shall:
- (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

- (II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:
- (A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

b. With respect to commercial lines residential risks, for a new application to the corporation for coverage, if the risk is offered coverage under a policy including wind coverage from an authorized insurer at its approved rate, the risk is not eligible for any policy issued by the corporation unless the premium for coverage from the authorized insurer is more than 15 percent greater than the premium for comparable coverage from

the corporation. If the risk is not able to obtain any such offer, the risk is eligible for a policy including wind coverage issued by the corporation. However, with regard to a policyholder of the corporation or a policyholder removed from the corporation through an assumption agreement until the end of the assumption period, the policyholder remains eligible for coverage from the corporation regardless of any offer of coverage from an authorized insurer or surplus lines insurer.

- (I) If the risk accepts an offer of coverage through the market assistance plan or an offer of coverage through a mechanism established by the corporation before a policy is issued to the risk by the corporation or during the first 30 days of coverage by the corporation, and the producing agent who submitted the application to the plan or the corporation is not currently appointed by the insurer, the insurer shall:
- (A) Pay to the producing agent of record of the policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

- (II) When the corporation enters into a contractual agreement for a take-out plan, the producing agent of record of the corporation policy is entitled to retain any unearned commission on the policy, and the insurer shall:
- (A) Pay to the producing agent of record of the corporation policy, for the first year, an amount that is the greater of the insurer's usual and customary commission for the type of policy written or a fee equal to the usual and customary commission of the corporation; or
- (B) Offer to allow the producing agent of record of the corporation policy to continue servicing the policy for a period of not less than 1 year and offer to pay the agent the greater of the insurer's or the corporation's usual and customary commission for the type of policy written.

If the producing agent is unwilling or unable to accept appointment, the new insurer shall pay the agent in accordance with sub-sub-sub-subparagraph (A).

c. For purposes of determining comparable coverage under sub-subparagraphs a. and b., the comparison shall be based on those forms and coverages that are reasonably comparable. The corporation may rely on a determination of comparable coverage and premium made by the producing agent who submits the application to the corporation, made in the agent's capacity as the corporation's agent. A comparison may be made solely of the

premium with respect to the main building or structure only on
the following basis: the same coverage A or other building
limits; the same percentage hurricane deductible that applies on
an annual basis or that applies to each hurricane for commercial
residential property; the same percentage of ordinance and law
coverage, if the same limit is offered by both the corporation
and the authorized insurer; the same mitigation credits, to the
extent the same types of credits are offered both by the
corporation and the authorized insurer; the same method for loss $% \left(1\right) =\left(1\right) \left(1\right) +\left(1\right) \left(1\right) \left(1\right) +\left(1\right) \left(1\right) $
payment, such as replacement cost or actual cash value, if the
same method is offered both by the corporation and the
authorized insurer in accordance with underwriting rules; and
any other form or coverage that is reasonably comparable as
determined by the board. If an application is submitted to the
corporation for wind-only coverage in the high-risk account, the
premium for the corporation's wind-only policy plus the premium
for the ex-wind policy that is offered by an authorized insurer
to the applicant shall be compared to the premium for multiperil
coverage offered by an authorized insurer, subject to the
standards for comparison specified in this subparagraph. If the
corporation or the applicant requests from the authorized
insurer a breakdown of the premium of the offer by types of
coverage so that a comparison may be made by the corporation or
its agent and the authorized insurer refuses or is unable to
provide such information, the corporation may treat the offer as
not being an offer of coverage from an authorized insurer at the
insurer's approved rate.

- 6. Must include rules for classifications of risks and rates therefor.
- 7. Must provide that if premium and investment income for an account attributable to a particular calendar year are in excess of projected losses and expenses for the account attributable to that year, such excess shall be held in surplus in the account. Such surplus shall be available to defray deficits in that account as to future years and shall be used for that purpose prior to assessing assessable insurers and assessable insureds as to any calendar year.
- 8. Must provide objective criteria and procedures to be uniformly applied for all applicants in determining whether an individual risk is so hazardous as to be uninsurable. In making this determination and in establishing the criteria and procedures, the following shall be considered:
- a. Whether the likelihood of a loss for the individual risk is substantially higher than for other risks of the same class; and
- b. Whether the uncertainty associated with the individual risk is such that an appropriate premium cannot be determined.

The acceptance or rejection of a risk by the corporation shall be construed as the private placement of insurance, and the provisions of chapter 120 shall not apply.

9. Must provide that the corporation shall make its best efforts to procure catastrophe reinsurance at reasonable rates, to cover its projected 100-year probable maximum loss as determined by the board of governors.

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- 10. The policies issued by the corporation must provide that, if the corporation or the market assistance plan obtains an offer from an authorized insurer to cover the risk at its approved rates, the risk is no longer eligible for renewal through the corporation, except as otherwise provided in this subsection.
- 11. Corporation policies and applications must include a notice that the corporation policy could, under this section, be replaced with a policy issued by an authorized insurer that does not provide coverage identical to the coverage provided by the corporation. The notice shall also specify that acceptance of corporation coverage creates a conclusive presumption that the applicant or policyholder is aware of this potential.
- 12. May establish, subject to approval by the office, different eligibility requirements and operational procedures for any line or type of coverage for any specified county or area if the board determines that such changes to the eligibility requirements and operational procedures are justified due to the voluntary market being sufficiently stable and competitive in such area or for such line or type of coverage and that consumers who, in good faith, are unable to obtain insurance through the voluntary market through ordinary methods would continue to have access to coverage from the corporation. When coverage is sought in connection with a real property transfer, such requirements and procedures shall not provide for an effective date of coverage later than the date of the closing of the transfer as established by the transferor, the transferee, and, if applicable, the lender.

13. Must provide that, with respect to the high-risk
account, any assessable insurer with a surplus as to
policyholders of \$25 million or less writing 25 percent or more
of its total countrywide property insurance premiums in this
state may petition the office, within the first 90 days of each
calendar year, to qualify as a limited apportionment company. A
regular assessment levied by the corporation on a limited
apportionment company for a deficit incurred by the corporation
for the high-risk account in 2006 or thereafter may be paid to
the corporation on a monthly basis as the assessments are
collected by the limited apportionment company from its insureds
pursuant to s. 627.3512, but the regular assessment must be paid
in full within 12 months after being levied by the corporation.
A limited apportionment company shall collect from its
policyholders any emergency assessment imposed under sub-
subparagraph (b)3.d. The plan shall provide that, if the office
determines that any regular assessment will result in an
impairment of the surplus of a limited apportionment company,
the office may direct that all or part of such assessment be
deferred as provided in subparagraph (p)4. However, there shall
be no limitation or deferment of an emergency assessment to be
collected from policyholders under sub-subparagraph (b)3.d.

14. Must provide that the corporation appoint as its licensed agents only those agents who also hold an appointment as defined in s. 626.015(3) with an insurer who at the time of the agent's initial appointment by the corporation is authorized to write and is actually writing personal lines residential

property coverage, commercial residential property coverage, or commercial nonresidential property coverage within the state.

- 15. Must provide, by July 1, 2007, a premium payment plan option to its policyholders which allows at a minimum for quarterly and semiannual payment of premiums. A monthly payment plan may, but is not required to, be offered.
- 16. Must limit coverage on mobile homes or manufactured homes built prior to 1994 to actual cash value of the dwelling rather than replacement costs of the dwelling.
- 17. May provide such limits of coverage as the board determines, consistent with the requirements of this subsection.
- 18. May require commercial property to meet specified hurricane mitigation construction features as a condition of eligibility for coverage.
- 19.a. Shall require the agent to obtain from any applicant for coverage the following acknowledgement, signed by the applicant, and shall require the agent of record to obtain the following acknowledgment from each corporation policyholder prior to the policy's first renewal after the effective date of this act:

ACKNOWLEDGEMENT OF POTENTIAL SURCHARGE AND ASSESSMENT LIABILITY:

1. I UNDERSTAND, AS A CITIZENS PROPERTY

INSURANCE CORPORATION POLICYHOLDER, THAT IF THE

CORPORATION SUSTAINS A DEFICIT AS A RESULT OF

HURRICANE LOSSES OR FOR ANY OTHER REASON, MY POLICY

COULD BE SUBJECT TO CITIZENS POLICYHOLDER SURCHARGES,

WHICH WOULD BE DUE AND PAYABLE UPON ISSUANCE, RENEWAL, CANCELLATION, OR TERMINATION OF THE POLICY, AND THAT THE SURCHARGES COULD BE AS HIGH AS 15 PERCENT OF MY PREMIUM FOR DEFICITS IN EACH OF THREE CITIZENS ACCOUNTS, OR A DIFFERENT AMOUNT AS ESTABLISHED BY THE FLORIDA LEGISLATURE.

- 2. I ALSO UNDERSTAND THAT I MAY BE SUBJECT TO EMERGENCY ASSESSMENTS TO THE SAME EXTENT AS POLICYHOLDERS OF OTHER INSURANCE COMPANIES.
- b. The corporation shall permanently maintain a signed copy of the signed acknowledgement required by this subparagraph, and the agent may also retain a copy.
- c. The signed acknowledgement form creates a conclusive presumption that the policyholder understood and accepted his or her potential surcharge and assessment liability as a Citizens policyholder.
- (y) It is the intent of the Legislature that the amendments to this subsection enacted in 2002 should, over time, reduce the probable maximum windstorm losses in the residual markets and should reduce the potential assessments to be levied on property insurers and policyholders statewide. In furtherance of this intent:
- 1. The board shall, on or before February 1 of each year, provide a report to the President of the Senate and the Speaker of the House of Representatives showing the reduction or increase in the 100-year probable maximum loss attributable to wind-only coverages and the quota share program under this

probable maximum loss of the Florida Windstorm Underwriting
Association. For purposes of this paragraph, the benchmark 100year probable maximum loss of the Florida Windstorm Underwriting
Association shall be the calculation dated February 2001 and
based on November 30, 2000, exposures. In order to ensure
comparability of data, the board shall use the same methods for
calculating its probable maximum loss as were used to calculate
the benchmark probable maximum loss.

2. Beginning December 1, 2010, if the report under subparagraph 1. for any year indicates that the 100-year probable maximum loss attributable to wind-only coverages and the quota share program combined does not reflect a reduction of at least 25 percent from the benchmark, the board shall reduce the boundaries of the high-risk area eligible for wind-only coverages under this subsection in a manner calculated to reduce such probable maximum loss to an amount at least 25 percent below the benchmark.

3. Beginning February 1, 2015, if the report under subparagraph 1. for any year indicates that the 100-year probable maximum loss attributable to wind-only coverages and the quota share program combined does not reflect a reduction of at least 50 percent from the benchmark, the boundaries of the high-risk area eligible for wind-only coverages under this subsection shall be reduced by the elimination of any area that is not seaward of a line 1,000 feet inland from the Intracoastal Waterway.

(-) (-) To expert the property of this postion the
$\underline{(y)}$ In enacting the provisions of this section, the
Legislature recognizes that both the Florida Windstorm
Underwriting Association and the Residential Property and
Casualty Joint Underwriting Association have entered into
financing arrangements that obligate each entity to service its
debts and maintain the capacity to repay funds secured under
these financing arrangements. It is the intent of the
Legislature that nothing in this section be construed to
compromise, diminish, or interfere with the rights of creditors
under such financing arrangements. It is further the intent of
the Legislature to preserve the obligations of the Florida
Windstorm Underwriting Association and Residential Property and
Casualty Joint Underwriting Association with regard to
outstanding financing arrangements, with such obligations
passing entirely and unchanged to the corporation and,
specifically, to the applicable account of the corporation. So
long as any bonds, notes, indebtedness, or other financing
obligations of the Florida Windstorm Underwriting Association or
the Residential Property and Casualty Joint Underwriting
Association are outstanding, under the terms of the financing
documents pertaining to them, the governing board of the
corporation shall have and shall exercise the authority to levy,
charge, collect, and receive all premiums, assessments,
surcharges, charges, revenues, and receipts that the
associations had authority to levy, charge, collect, or receive
under the provisions of subsection (2) and this subsection,
respectively, as they existed on January 1, 2002, to provide
moneys, without exercise of the authority provided by this

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subsection, in at least the amounts, and by the times, as would be provided under those former provisions of subsection (2) or this subsection, respectively, so that the value, amount, and collectability of any assets, revenues, or revenue source pledged or committed to, or any lien thereon securing such outstanding bonds, notes, indebtedness, or other financing obligations will not be diminished, impaired, or adversely affected by the amendments made by this act and to permit compliance with all provisions of financing documents pertaining to such bonds, notes, indebtedness, or other financing obligations, or the security or credit enhancement for them, and any reference in this subsection to bonds, notes, indebtedness, financing obligations, or similar obligations, of the corporation shall include like instruments or contracts of the Florida Windstorm Underwriting Association and the Residential Property and Casualty Joint Underwriting Association to the extent not inconsistent with the provisions of the financing documents pertaining to them.

(z) (aa) The corporation shall not require the securing of flood insurance as a condition of coverage if the insured or applicant executes a form approved by the office affirming that flood insurance is not provided by the corporation and that if flood insurance is not secured by the applicant or insured in addition to coverage by the corporation, the risk will not be covered for flood damage. A corporation policyholder electing not to secure flood insurance and executing a form as provided herein making a claim for water damage against the corporation shall have the burden of proving the damage was not caused by

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flooding. Notwithstanding other provisions of this subsection, the corporation may deny coverage to an applicant or insured who refuses to execute the form described herein.

<u>(aa) (bb)</u> A salaried employee of the corporation who performs policy administration services subsequent to the effectuation of a corporation policy is not required to be licensed as an agent under the provisions of s. 626.112.

(bb) (cc) By February 1, 2007, the corporation shall submit a report to the President of the Senate, the Speaker of the House of Representatives, the minority party leaders of the Senate and the House of Representatives, and the chairs of the standing committees of the Senate and the House of Representatives having jurisdiction over matters relating to property and casualty insurance. In preparing the report, the corporation shall consult with the Office of Insurance Regulation, the Department of Financial Services, and any other party the corporation determines appropriate. The report must include all findings and recommendations on the feasibility of requiring authorized insurers that issue and service personal and commercial residential policies and commercial nonresidential policies that provide coverage for basic property perils except for the peril of wind to issue and service for a fee personal and commercial residential policies and commercial nonresidential policies providing coverage for the peril of wind issued by the corporation. The report must include:

1. The expense savings to the corporation of issuing and servicing such policies as determined by a cost-benefit analysis.

- 2. The expenses and liability to authorized insurers associated with issuing and servicing such policies.
- 3. The effect on service to policyholders of the corporation relating to issuing and servicing such policies.
- 4. The effect on the producing agent of the corporation of issuing and servicing such policies.
- 5. Recommendations as to the amount of the fee which should be paid to authorized insurers for issuing and servicing such policies.
- 6. The effect that issuing and servicing such policies will have on the corporation's number of policies, total insured value, and probable maximum loss.
- (cc) (dd) There shall be no liability on the part of, and no cause of action of any nature shall arise against, producing agents of record of the corporation or employees of such agents for insolvency of any take-out insurer.
- (dd) (ee) The assets of the corporation may be invested and managed by the State Board of Administration.
- (ee) (ff) The office may establish a pilot program to offer optional sinkhole coverage in one or more counties or other territories of the corporation for the purpose of implementing s. 627.706, as amended by s. 30, chapter 2007-1, Laws of Florida. Under the pilot program, the corporation is not required to issue a notice of nonrenewal to exclude sinkhole coverage upon the renewal of existing policies, but may exclude such coverage using a notice of coverage change.
- Section 10. Paragraph (b) of subsection (2) of section 1543 627.4133, Florida Statutes, is amended to read:

627.4133 Notice of cancellation, nonrenewal, or renewal premium.—

- (2) With respect to any personal lines or commercial residential property insurance policy, including, but not limited to, any homeowner's, mobile home owner's, farmowner's, condominium association, condominium unit owner's, apartment building, or other policy covering a residential structure or its contents:
- (b) The insurer shall give the named insured written notice of nonrenewal, cancellation, or termination at least 100 days prior to the effective date of the nonrenewal, cancellation, or termination. However, the insurer shall give at least 100 days' written notice, or written notice by June 1, whichever is earlier, for any nonrenewal, cancellation, or termination that would be effective between June 1 and November 30. The notice must include the reason or reasons for the nonrenewal, cancellation, or termination, except that:
- 1. The insurer shall give the named insured written notice of nonrenewal, cancellation, or termination at least 180 days prior to the effective date of the nonrenewal, cancellation, or termination for a named insured whose residential structure has been insured by that insurer or an affiliated insurer for at least a 5-year period immediately prior to the date of the written notice.
- 2. When cancellation is for nonpayment of premium, at least 10 days' written notice of cancellation accompanied by the reason therefor shall be given. As used in this subparagraph, the term "nonpayment of premium" means failure of the named

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insured to discharge when due any of her or his obligations in connection with the payment of premiums on a policy or any installment of such premium, whether the premium is payable directly to the insurer or its agent or indirectly under any premium finance plan or extension of credit, or failure to maintain membership in an organization if such membership is a condition precedent to insurance coverage. "Nonpayment of premium" also means the failure of a financial institution to honor an insurance applicant's check after delivery to a licensed agent for payment of a premium, even if the agent has previously delivered or transferred the premium to the insurer. If a dishonored check represents the initial premium payment, the contract and all contractual obligations shall be void ab initio unless the nonpayment is cured within the earlier of 5 days after actual notice by certified mail is received by the applicant or 15 days after notice is sent to the applicant by certified mail or registered mail, and if the contract is void, any premium received by the insurer from a third party shall be refunded to that party in full.

3. When such cancellation or termination occurs during the first 90 days during which the insurance is in force and the insurance is canceled or terminated for reasons other than nonpayment of premium, at least 20 days' written notice of cancellation or termination accompanied by the reason therefor shall be given except where there has been a material misstatement or misrepresentation or failure to comply with the underwriting requirements established by the insurer.

- 4. The requirement for providing written notice of nonrenewal by June 1 of any nonrenewal that would be effective between June 1 and November 30 does not apply to the following situations, but the insurer remains subject to the requirement to provide such notice at least 100 days prior to the effective date of nonrenewal:
- a. A policy that is nonrenewed due to a revision in the coverage for sinkhole losses and catastrophic ground cover collapse pursuant to s. 627.706, as amended by s. 30, chapter 2007-1, Laws of Florida.
- b. A policy that is nonrenewed by Citizens Property
 Insurance Corporation, pursuant to s. 627.351(6), for a policy
 that has been assumed by an authorized insurer offering
 replacement or renewal coverage to the policyholder.
- 5. Notwithstanding any other provision of law, an insurer may cancel or nonrenew a property insurance policy upon a minimum of 45 days' notice if the office finds that the early cancellation of some or all of the insurer's policies is necessary to protect the best interests of the public or policyholders and the office approves the insurer's plan for early cancellation or nonrenewal of some or all of its policies. The office may base such a finding upon the financial condition of the insurer, lack of adequate reinsurance coverage for hurricane risk, or other relevant factors. The office may condition its finding on the consent of the insurer to be placed in administrative supervision pursuant to s. 624.81 or consent to the appointment of a receiver under chapter 631.

After the policy has been in effect for 90 days, the policy shall not be canceled by the insurer except when there has been a material misstatement, a nonpayment of premium, a failure to comply with underwriting requirements established by the insurer within 90 days of the date of effectuation of coverage, or a substantial change in the risk covered by the policy or when the cancellation is for all insureds under such policies for a given class of insureds. This paragraph does not apply to individually rated risks having a policy term of less than 90 days.

Section 11. Section 627.41341, Florida Statutes, is created to read:

- 627.41341 Notice of change in policy terms.-
- (1) As used in this section, the term:
- (a) "Change in policy terms" means the modification, addition, or deletion of any term, coverage, duty, or condition from the prior policy. The correction of typographical or scrivener's errors or the application of mandated legislative changes is not a change in policy terms.
- (b) "Policy" means a written contract of personal lines insurance or a written agreement for or effecting insurance, or the certificate of such insurance, by whatever name called, and includes all clauses, riders, endorsements, and papers which are a part of such policy. The term "policy" does not include a binder as defined in s. 627.420 unless the duration of the binder period exceeds 60 days.
- (c) "Renewal" means the issuance and delivery by an insurer of a policy superseding at the end of the policy period a policy previously issued and delivered by the same insurer or

the issuance and delivery of a certificate or notice extending the term of a policy beyond its policy period or term. Any policy with a policy period or term of less than 6 months or any policy with no fixed expiration date shall for the purpose of this section be considered as if written for successive policy periods or terms of 6 months.

- (2) A renewal policy may contain a change in policy terms. If a renewal policy contains a change in policy terms, the insurer shall give the named insured a written notice of change in policy terms that shall be enclosed with the written notice of renewal premium required by ss. 627.4133 and 627.728. The notice shall be entitled "Notice of Change in Policy Terms."
- (3) Although not required, United States Postal Service proof of mailing or registered mailing of the notice of change in policy terms to the named insured at the address shown in the policy shall be sufficient proof of notice.
- (4) Receipt of payment of the premium for the renewal policy by the insurer shall be deemed to be acceptance of the new policy terms by the named insured.
- (5) If an insurer fails to provide the notice of change in policy terms required under subsection (2), the original policy terms shall remain in effect until the next renewal and the proper service of the notice of change in policy terms or until the effective date of replacement coverage obtained by the named insured, whichever occurs first.
 - (6) The intent of this section is to:

- (a) Allow an insurer to make a change in policy terms without nonrenewing policyholders that the insurer wishes to continue insuring.
- (b) Alleviate the concern and confusion to the policyholders caused by the required policy nonrenewal for the limited issue when an insurer intends to renew the insurance policy but the new policy contains a change in policy terms.
- (c) Encourage policyholders to discuss their coverages with their insurance agent.
- Section 12. Subsections (1), (3), (4), and (5) of section 627.7011, Florida Statutes, are amended to read:
- 627.7011 Homeowners' policies; offer of replacement cost coverage and law and ordinance coverage.—
- (1) <u>Before Prior to issuing or renewing</u> a homeowner's insurance policy on or after October 1, 2005, or prior to the first renewal of a homeowner's insurance policy on or after October 1, 2005, the insurer must offer each of the following:
- (a) A policy or endorsement providing that any loss which is repaired or replaced will be adjusted on the basis of replacement costs not exceeding policy limits as to the dwelling, rather than actual cash value, but not including costs necessary to meet applicable laws and ordinances regulating the construction, use, or repair of any property or requiring the tearing down of any property, including the costs of removing debris.
- (b) A policy or endorsement providing that, subject to other policy provisions, any loss which is repaired or replaced at any location will be adjusted on the basis of replacement

costs not exceeding policy limits as to the dwelling, rather than actual cash value, and also including costs necessary to meet applicable laws and ordinances regulating the construction, use, or repair of any property or requiring the tearing down of any property, including the costs of removing debris; however, such additional costs necessary to meet applicable laws and ordinances may be limited to either 25 percent or 50 percent of the dwelling limit, as selected by the policyholder, and such coverage shall apply only to repairs of the damaged portion of the structure unless the total damage to the structure exceeds 50 percent of the replacement cost of the structure.

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An insurer is not required to make the offers required by this subsection with respect to the issuance or renewal of a homeowner's policy that contains the provisions specified in paragraph (b) for law and ordinance coverage limited to 25 percent of the dwelling limit, except that the insurer must offer the law and ordinance coverage limited to 50 percent of the dwelling limit. This subsection does not prohibit the offer of a guaranteed replacement cost policy.

(3) (a) If In the event of a loss occurs for which a dwelling or personal property is insured on the basis of replacement costs, the insurer shall initially pay at least the actual cash value of the loss and shall pay the actual cash value of the insured loss, less any applicable deductible. In order to receive payment from an insurer under this paragraph, a policyholder must enter into a contract for the performance of building and structural repairs. The insurer shall pay any

remaining amounts necessary to perform such repairs as work is performed and expenses are incurred. Other than incidental expenses to mitigate further damage, the insurer or any contractor or subcontractor may not require the policyholder to advance payment for such repairs or expenses. The insurer may waive the requirement for a contract under this paragraph replacement cost without reservation or holdback of any depreciation in value, whether or not the insured replaces or repairs the dwelling or property.

- (b) If a loss occurs for which personal property is insured on the basis of replacement costs, the insurer may limit an initial payment to 50 percent of the replacement cost value of the personal property to be replaced, less any applicable deductible. An insurer may require an insured to provide the receipts for purchases of property financed by the initial 50-percent payment required by this paragraph, and the insurer shall use such receipts to make any remaining payments requested by the insured for the replacement of remaining insured personal property. If a total loss occurs, the insurer shall pay the replacement cost for content coverage without reservation or holdback of any depreciation in value. The insurer may not require the policyholder to advance payment for the replaced property.
- (4) \underline{A} Any homeowner's insurance policy issued or renewed on or after October 1, 2005, must include in bold type no smaller than 18 points the following statement:

"LAW AND ORDINANCE COVERAGE IS AN IMPORTANT COVERAGE
THAT YOU MAY WISH TO PURCHASE. YOU MAY ALSO NEED TO
CONSIDER THE PURCHASE OF FLOOD INSURANCE FROM THE
NATIONAL FLOOD INSURANCE PROGRAM. WITHOUT THIS
COVERAGE, YOU MAY HAVE UNCOVERED LOSSES. PLEASE
DISCUSS THESE COVERAGES WITH YOUR INSURANCE AGENT."

The intent of this subsection is to encourage policyholders to purchase sufficient coverage to protect them in case events excluded from the standard homeowners policy, such as law and ordinance enforcement and flood, combine with covered events to produce damage or loss to the insured property. The intent is also to encourage policyholders to discuss these issues with their insurance agent.

apply to policies not considered to be "homeowners' policies," as that term is commonly understood in the insurance industry. This section specifically does not apply to mobile home policies. Nothing in This section does not limit shall be construed as limiting the ability of any insurer to reject or nonrenew any insured or applicant on the grounds that the structure does not now and ordinance policies or for other lawful reasons.

Section 13. Paragraph (a) of subsection (5) of section 627.70131, Florida Statutes, is amended to read:

627.70131 Insurer's duty to acknowledge communications regarding claims; investigation.—

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(5)(a) Within 90 days after an insurer receives notice of an initial or supplemental a property insurance claim from a policyholder, the insurer shall pay or deny such claim or a portion of the claim unless the failure to pay such claim or a portion of the claim is caused by factors beyond the control of the insurer which reasonably prevent such payment. Any payment of an initial or supplemental a claim or portion of such a claim made paid 90 days after the insurer receives notice of the claim, or <u>made</u> paid more than 15 days after there are no longer factors beyond the control of the insurer which reasonably prevented such payment, whichever is later, shall bear interest at the rate set forth in s. 55.03. Interest begins to accrue from the date the insurer receives notice of the claim. The provisions of this subsection may not be waived, voided, or nullified by the terms of the insurance policy. If there is a right to prejudgment interest, the insured shall select whether to receive prejudgment interest or interest under this subsection. Interest is payable when the claim or portion of the claim is paid. Failure to comply with this subsection constitutes a violation of this code. However, failure to comply with this subsection shall not form the sole basis for a private cause of action.

Section 14. Effective January 1, 2011, section 627.7031, Florida Statutes, is created to read:

627.7031 Residential property insurance option.

(1) An insurer holding a certificate of authority to write property insurance in this state may offer or renew policies at

rates established in accordance with s. 627.062(2)(1), subject to all of the requirements and prohibitions of this section.

- (2) An insurer offering or renewing policies at rates established in accordance with s. 627.062(2)(1) may not purchase coverage from the Florida Hurricane Catastrophe Fund under the temporary increase in coverage limit option under s. 215.555(17).
- (3) (a) Before the effective date of a newly issued policy at rates established in accordance with s. 627.062(2)(1) or before the effective date of a renewal policy at rates established in accordance with s. 627.062(2)(1), the applicant or insured must be given the following notice, printed in at least 12-point boldfaced type:

THE RATE FOR THIS POLICY IS NOT SUBJECT TO FULL RATE

REGULATION BY THE FLORIDA OFFICE OF INSURANCE REGULATION AND MAY

BE HIGHER THAN RATES APPROVED BY THAT OFFICE. A RESIDENTIAL

PROPERTY POLICY SUBJECT TO FULL RATE REGULATION REQUIREMENTS MAY

BE AVAILABLE FROM THIS INSURER, ANOTHER INSURER, OR CITIZENS

PROPERTY INSURANCE CORPORATION. PLEASE DISCUSS YOUR POLICY

OPTIONS WITH AN INSURANCE AGENT WHO CAN PROVIDE A CITIZENS

QUOTE. YOU MAY WISH TO VIEW THE OFFICE OF INSURANCE REGULATION'S

WEBSITE AT WWW.SHOPANDCOMPARERATES.COM FOR MORE INFORMATION

ABOUT CHOICES AVAILABLE TO YOU.

(b) For policies renewed at a rate established in accordance with s. 627.062(2)(1), the notice described in paragraph (a) must be provided in writing at the same time as

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the renewal notice on a document separate from the renewal notice, but may be contained within the same mailing as the renewal notice.

- (4) Before the effective date of a newly issued policy at rates established in accordance with s. 627.062(2)(1), or before the effective date of the first renewal at rates established in accordance with s. 627.062(2)(1) of a policy originally issued before the effective date of this section, the applicant or insured must:
- (a) Be provided or offered, for comparison purposes, an estimate of the premium for a policy from Citizens Property Insurance Corporation reflecting substantially similar coverages, limits, and deductibles to the extent available.
- (b) Provide the insurer or agent with a signed copy of the following acknowledgement form, which must be retained by the insurer or agent for at least 3 years. If the acknowledgement form is signed by the insured or if the insured remits payment in the amount of the rate established in accordance with s. 627.062(2)(1) after being mailed, otherwise provided, or offered the comparison specified in paragraph (a), an insurer renewing a policy at such rate shall be deemed to comply with this section, and it is presumed that the insured has been informed and understands the information contained in the comparison and acknowledgement forms:

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ACKNOWLEDGEMENT

1873 I HAVE REVIEWED THE REQUIRED DISCLOSURES AND THE REQUIRED PREMIUM COMPARISON.

- 2. I UNDERSTAND THAT THE RATE FOR THIS RESIDENTIAL
 PROPERTY INSURANCE POLICY IS NOT SUBJECT TO FULL RATE REGULATION
 BY THE FLORIDA OFFICE OF INSURANCE REGULATION AND MAY BE HIGHER
 THAN RATES APPROVED BY THAT OFFICE.
- 3. I UNDERSTAND THAT A RESIDENTIAL PROPERTY INSURANCE POLICY SUBJECT TO FULL RATE REGULATION REQUIREMENTS MAY BE AVAILABLE FROM CITIZENS PROPERTY INSURANCE CORPORATION.
- 4. I UNDERSTAND THAT THE FLORIDA OFFICE OF INSURANCE
 REGULATION'S WEBSITE WWW.SHOPANDCOMPARERATES.COM CONTAINS
 RESIDENTIAL PROPERTY INSURANCE RATE COMPARISON INFORMATION.
- 5. I UNDERSTAND THAT IF CITIZENS PROPERTY INSURANCE

 CORPORATION INCURS A DEFICIT BECAUSE OF HURRICANE LOSSES OR

 OTHER LOSSES, I MAY BE REQUIRED TO PAY AN ASSESSMENT BASED UPON

 THE PREMIUM FOR THIS POLICY AND THAT A POLICYHOLDER OF CITIZENS

 PROPERTY INSURANCE CORPORATION MAY BE REQUIRED TO PAY A

 DIFFERENT ASSESSMENT.
- (5) The following types of residential property insurance policies are not eligible for rates established in accordance with s. 627.062(2)(1) and are not subject to the other provisions of this section:
- (a) Residential property insurance policies that exclude coverage for the perils of windstorm or hurricane.
- (b) Residential property insurance policies that are subject to a consent decree, agreement, understanding, or other arrangement between the insurer and the office relating to rates or premiums for policies removed from Citizens Property Insurance Corporation.

(6) Notwithstanding s. 627.4133, an insurer that has issued a policy under this section shall provide the named insured written notice of nonrenewal at least 180 days before the effective date of the nonrenewal as to subsequent nonrenewals. However, this subsection does not prohibit an insurer from canceling a policy as permitted under s. 627.4133. The offer of a policy at rates authorized by this section constitutes an offer to renew the policy at the rates specified in the offer and does not constitute a nonrenewal.

Section 15. Effective June 1, 2010, and applying only to insurance claims made on or after that date, subsection (1), paragraph (b) of subsection (2), and subsections (5), (7), and (8) of section 627.707, Florida Statutes, are amended to read:

- 627.707 Standards for investigation of sinkhole claims by insurers; nonrenewals.—Upon receipt of a claim for a sinkhole loss, an insurer must meet the following standards in investigating a claim:
- (1) The insurer must make an inspection of the insured's premises to determine if there has been physical damage to the structure which is consistent with may be the result of sinkhole loss activity.
- (2) Following the insurer's initial inspection, the insurer shall engage a professional engineer or a professional geologist to conduct testing as provided in s. 627.7072 to determine the cause of the loss within a reasonable professional probability and issue a report as provided in s. 627.7073, if:

- (b) The policyholder demands testing in accordance with this section or s. 627.7072 and coverage under the policy is available if sinkhole loss is verified.
- (5)(a) Subject to paragraph (b), if a sinkhole loss is verified, the insurer shall pay to stabilize the land and building and repair the foundation in accordance with the recommendations of the professional engineer as provided under s. 627.7073, with notice to and in consultation with the policyholder, subject to the coverage and terms of the policy. The insurer shall pay for other repairs to the structure and contents in accordance with the terms of the policy.
- (b) 1. After a The insurer may limit its payment to the actual cash value of the sinkhole loss, not including underpinning or grouting or any other repair technique performed below the existing foundation of the building, until the policyholder enters into a contract for the performance of building stabilization or foundation repairs, the claim shall be paid up to the full cost of the stabilization or foundation repairs and up to full replacement cost for above-ground repairs as set forth in this paragraph, less the insured's deductible. After the policyholder enters into a contract for the performance of building stabilization or foundation repairs in accordance with the recommendations set forth in s. 627.7073, the insurer may:
- <u>a. Limit its initial payment to 10 percent of the</u>
 <u>estimated costs to implement the building stabilization and</u>
 foundation repairs.

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- b. Limit its initial payment to the actual cash value of the sinkhole loss for above-ground repairs to the structure.
- 2. However, after the policyholder enters into the contract for the performance of building stabilization or foundation repairs, the insurer shall pay the amounts necessary to begin and perform such stabilization and repairs as the work is performed and the expenses are incurred. Final payments for the structural or building stabilization and foundation repair work shall be remitted after such work is complete and finished in accordance with the terms of the policy and the report's recommendations and after final bills or receipts have been submitted to the insurer. The insurer may not require the policyholder to advance payment for such repairs. If repair covered by a personal lines residential property insurance policy has begun and the professional engineer selected or approved by the insurer determines that the repair cannot be completed within the policy limits, the insurer must either complete the professional engineer's recommended repair or tender the policy limits to the policyholder without a reduction for the repair expenses incurred.
- (c) The policyholder shall enter into such contract for repairs within 90 days after the insurance company approves coverage for a sinkhole loss to prevent additional damage to the building or structure. The 90-day time period may be extended for an additional reasonable time period if the policyholder is unable to find a qualified person or entity to contract for such repairs within the 90-day time period based upon factors beyond the policyholder's control or the policyholder is actively

seeking to retain a professional engineer or geologist as

provided in s. 627.7073(1)(c). This time period is tolled if
either party invokes neutral evaluation.

- (d) The stabilization and all other repairs to the structure and contents must be completed within 12 months after entering into the contract for repairs as described in paragraph (c) unless:
- 1. There is a mutual agreement between the insurer and the insured;
- 2. The stabilization and all other repairs cannot be completed due to factors beyond the control of the insured which reasonably prevent completion;
- 3. The claim is involved with the neutral evaluation process under s. 627.7074;
 - 4. The claim is in litigation; or
 - 5. The claim is under appraisal.
- (e) (e) Upon the insurer's obtaining the written approval of the policyholder and any lienholder, the insurer may make payment directly to the persons selected by the policyholder to perform the land and building stabilization and foundation repairs. The decision by the insurer to make payment to such persons does not hold the insurer liable for the work performed.
- (7) If the insurer obtains, pursuant to s. 627.7073, written certification that there is no sinkhole loss or that the cause of the damage was not sinkhole activity, and if the policyholder has submitted the sinkhole claim without good faith grounds for submitting such claim, the policyholder shall reimburse the insurer for 50 percent of the actual costs of the

analyses and services provided under ss. 627.7072 and 627.7073; however, a policyholder is not required to reimburse an insurer more than \$2,500 with respect to any claim. A policyholder is required to pay reimbursement under this subsection only if the insurer, prior to ordering the analysis under s. 627.7072, informs the policyholder in writing of the policyholder's potential liability for reimbursement and gives the policyholder the opportunity to withdraw the claim.

(8) An No insurer may not shall nonrenew any policy of property insurance on the basis of filing of claims for partial loss caused by sinkhole damage or clay shrinkage as long as the total of such payments does not exceed the current policy limits of coverage for property damage for the policy in effect on the date of the loss, or and provided the insured has repaired the structure in accordance with the engineering recommendations upon which any payment or policy proceeds were based.

Section 16. Effective June 1, 2010, and applying only to insurance claims made on or after that date, section 627.7072, Florida Statutes, is amended to read:

627.7072 Testing standards for sinkholes.-

(1) The professional engineer and professional geologist shall perform such tests as sufficient, in their professional opinion, to determine the presence or absence of sinkhole loss or other cause of damage within reasonable professional probability and for the professional engineer to make recommendations regarding necessary building stabilization and foundation repair.

(2) The professional engineer and professional geologist shall perform tests under this section in accordance with Florida Geological Survey Special Publication 57 to determine the presence or absence of sinkhole loss or other cause of damage within a reasonable professional probability.

Section 17. Effective June 1, 2010, and applying only to insurance claims made on or after that date, section 627.7073, Florida Statutes, is amended to read:

627.7073 Sinkhole reports.-

- (1) Upon completion of testing as provided in s. 627.7072, the professional engineer or professional geologist shall issue a report and certification to the insurer, with an additional copy and certification for the insurer to forward to and the policyholder as provided in this section.
- (a) Sinkhole loss is verified if, based upon tests performed in accordance with s. 627.7072, a professional engineer or a professional geologist issues a written report and certification stating:
- 1. That the cause of the actual physical and structural damage is sinkhole activity within a reasonable professional probability.
- 2. That the analyses conducted were of sufficient scope to identify sinkhole activity as the cause of damage within a reasonable professional probability.
 - 3. A description of the tests performed.
- 4. A recommendation by the professional engineer of methods for stabilizing the land and building and for making repairs to the foundation.

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- (b) If sinkhole activity is eliminated as the cause of damage to the structure, the professional engineer or professional geologist shall issue a written report and certification to the policyholder and the insurer stating:
- 1. That the cause of the damage is not sinkhole activity within a reasonable professional probability.
- 2. That the analyses and tests conducted were of sufficient scope to eliminate sinkhole activity as the cause of damage within a reasonable professional probability.
- 3. A statement of the cause of the damage within a reasonable professional probability.
 - 4. A description of the tests performed.
- If the policyholder disagrees with the findings, opinions, or recommendations of the professional engineer or professional geologist engaged by the insurer, the policyholder may engage a professional engineer or professional geologist, at the policyholder's expense, to conduct testing under s. 627.7072 and to render findings, opinions, and recommendations as to the cause of distress to the property and the appropriate method of land and building stabilization and foundation repair and certify such findings, opinions, and recommendations in a report that meets the requirements of this section and forward a copy of the report to the insurer. Unless the policyholder engages a professional engineer or professional geologist as described in this paragraph who disputes the findings of the insurer's engineer or geologist, the respective findings, opinions, and recommendations of the professional engineer or professional geologist as to the cause of distress to the property and the

findings, opinions, and recommendations of the <u>insurer's</u> professional engineer as to land and building stabilization and foundation repair <u>as required by s. 627.707(2)</u>, shall be presumed correct, which presumption shall shift the burden of proof under s. 90.304.

- (2) (a) Any insurer that has paid a claim for a sinkhole loss shall file a copy of the report and certification, prepared pursuant to subsection (1), including the legal description of the real property, and the name of the property owner, and the amount paid by the insurer, with the county clerk of court, who shall record the report and certification. The insurer shall also file a copy of any report prepared on behalf of the insured or the insured's representative that has been provided to the insurer that indicates that sinkhole loss caused the damage claimed. The insurer shall bear the cost of filing and recording of one or more reports the report and certifications certification. There shall be no cause of action or liability against an insurer for compliance with this section. The recording of the report and certification does not:
- 1. Constitute a lien, encumbrance, or restriction on the title to the real property or constitute a defect in the title to the real property;
- 2. Create any cause of action or liability against any grantor of the real property for breach of any warranty of good title or warranty against encumbrances; or
- 3. Create any cause of action or liability against any title insurer that insures the title to the real property.

- (b) The seller of real property upon which a sinkhole claim has been made by the seller and paid by the insurer shall disclose to the buyer of such property that a claim has been paid, the amount of the payment, and whether or not the full amount of the proceeds were used to repair the sinkhole damage. The seller shall also provide to the buyer a copy of the report prepared pursuant to subsection (1) and any report prepared on behalf of the insured.
- Section 18. Effective June 1, 2010, and applying only to insurance claims made on or after that date, section 627.7074, Florida Statutes, is amended to read:
- 627.7074 Alternative procedure for resolution of disputed sinkhole insurance claims.—
 - (1) As used in this section, the term:
- (a) "Neutral evaluation" means the alternative dispute resolution provided for in this section.
- (b) "Neutral evaluator" means a professional engineer or a professional geologist who has completed a course of study in alternative dispute resolution designed or approved by the department for use in the neutral evaluation process, who is determined to be fair and impartial.
- (2)(a) The department shall certify and maintain a list of persons who are neutral evaluators.
- (b) The department shall prepare a consumer information pamphlet for distribution by insurers to policyholders which clearly describes the neutral evaluation process and includes information and forms necessary for the policyholder to request a neutral evaluation.

- sinkhole report has been issued pursuant to s. 627.7073.

 Following the receipt of the report provided under s. 627.7073 or the denial of a claim for a sinkhole loss, the insurer shall notify the policyholder of his or her right to participate in the neutral evaluation program under this section. Neutral evaluation supersedes the alternative dispute resolution process under s. 627.7015 but does not supersede the appraisal clause if an appraisal clause is provided by the insurance policy. The insurer shall provide to the policyholder the consumer information pamphlet prepared by the department pursuant to paragraph (2) (b).
- (4) Neutral evaluation is nonbinding, but mandatory if requested by either party. A request for neutral evaluation may be filed with the department by the policyholder or the insurer on a form approved by the department. The request for neutral evaluation must state the reason for the request and must include an explanation of all the issues in dispute at the time of the request. Filing a request for neutral evaluation tolls the applicable time requirements for filing suit for a period of 60 days following the conclusion of the neutral evaluation process or the time prescribed in s. 95.11, whichever is later.
- (5) Neutral evaluation shall be conducted as an informal process in which formal rules of evidence and procedure need not be observed. A party to neutral evaluation is not required to attend neutral evaluation if a representative of the party attends and has the authority to make a binding decision on

behalf of the party. All parties shall participate in the evaluation in good faith.

- (6) The insurer shall pay the costs associated with the neutral evaluation.
- (7) (a) Upon receipt of a request for neutral evaluation, the department shall provide the parties a list of certified neutral evaluators. The parties shall mutually select a neutral evaluator from the list and promptly inform the department. If the parties cannot agree to a neutral evaluator within 10 business days, the department allow the parties to submit requests to disqualify neutral evaluators on the list for cause. For purposes of this subsection, a ground for cause is required to be found by the department only if:
- 1. A familial relationship exists between the neutral evaluator and either party or a representative of either party within the third degree;
- 2. The proposed neutral evaluator has, in a professional capacity, previously represented either party or a representative of either party in the same or a substantially related matter;
- 3. The proposed neutral evaluator has, in a professional capacity, represented another person in the same or a substantially related matter and that person's interests are materially adverse to the interests of the parties;
- 4. The proposed neutral evaluator works in the same firm or corporation as a person who has, in a professional capacity, previously represented either party or a representative of either party in the same or a substantially related matter; or

- 5. The proposed neutral evaluator has, within the preceding 5 years, worked as an employee of any party to the case.
- (b) The parties shall mutually appoint a neutral evaluator from the department list and promptly inform the department. If the parties cannot agree to a neutral evaluator within 10 business days, the department shall appoint a neutral evaluator from the department's list of certified neutral evaluators. The department shall allow each party to disqualify one neutral evaluator without cause. Upon selection or appointment, the department shall promptly refer the request to the neutral evaluator.
- (c) Within 5 business days after the referral, the neutral evaluator shall notify the policyholder and the insurer of the date, time, and place of the neutral evaluation conference. The conference may be held by telephone, if feasible and desirable. The neutral evaluation conference shall be held within 90 45 days after the receipt of the request by the department. If the neutral evaluator fails to hold a neutral evaluation conference in accordance with this paragraph, the neutral evaluator's fee shall be reduced by 10 percent unless the failure was due to factors beyond the control of the neutral evaluator.
- (d) As used in this subsection, the term "substantially related matter" means participation by the neutral evaluator on the same claim, property, or any adjacent property.
- (8) The department shall adopt rules of procedure for the neutral evaluation process.

- (9) For policyholders not represented by an attorney, a consumer affairs specialist of the department or an employee designated as the primary contact for consumers on issues relating to sinkholes under s. 20.121 shall be available for consultation to the extent that he or she may lawfully do so.
- (10) Evidence of an offer to settle a claim during the neutral evaluation process, as well as any relevant conduct or statements made in negotiations concerning the offer to settle a claim, is inadmissible to prove liability or absence of liability for the claim or its value, except as provided in subsection (14) (13).
- (11) Regardless of when invoked, any court proceeding related to the subject matter of the neutral evaluation shall be stayed pending completion of the neutral evaluation and for 5 days after the filing of the neutral evaluator's report with the court.
- (12) If the neutral evaluator, based upon his or her professional training and credentials, is qualified only to determine the causation issue or the method of repair issue, the department shall allow the neutral evaluator to enlist the assistance of another professional from the qualified neutral evaluators list, not previously struck by parties with respect to the subject evaluation, who, based upon his or her professional training and credentials, is able to provide an opinion as to the other disputed issue. Any professional who, if appointed as the neutral evaluator, would be disqualified for any reason listed in subsection (7) must be disqualified. In addition, the neutral evaluator may use the service of other

experts or professionals as necessary to ensure that all items in dispute are addressed in order to complete the neutral evaluation. The neutral evaluator may request that the entity that performed testing pursuant to s. 627.7072 perform such additional reasonable testing deemed necessary in the professional opinion of the neutral evaluator to complete the neutral evaluation.

(13) (12) For all matters that are not resolved by the parties at the conclusion of the neutral evaluation, the neutral evaluator shall prepare a report stating that in his or her opinion the sinkhole loss has been verified or eliminated within a reasonable degree of professional probability and, if verified, whether the sinkhole loss has caused structural or cosmetic damage to the building and, if so, the need for and estimated costs of stabilizing the land and any covered structures or buildings and other appropriate remediation or structural repairs that are necessary due to the sinkhole loss. The evaluator's report shall be sent to all parties in attendance at the neutral evaluation and to the department.

<u>(14)(13)</u> The recommendation of the neutral evaluator is not binding on any party, and the parties retain access to court. The neutral evaluator's written recommendation is admissible in any subsequent action or proceeding relating to the claim or to the cause of action giving rise to the claim.

(15)(14) If the neutral evaluator first verifies the existence of a sinkhole and, second, recommends the need for and estimates costs of stabilizing the land and any covered structures or buildings and other appropriate remediation or

structural repairs, which costs exceed the amount that the insurer has offered to pay the policyholder, the insurer is liable to the policyholder for up to \$2,500 in attorney's fees for the attorney's participation in the neutral evaluation process. For purposes of this subsection, the term "offer to pay" means a written offer signed by the insurer or its legal representative and delivered to the policyholder within 10 days after the insurer receives notice that a request for neutral evaluation has been made under this section.

- (16)(15) If the insurer timely agrees in writing to comply and timely complies with the recommendation of the neutral evaluator, but the policyholder declines to resolve the matter in accordance with the recommendation of the neutral evaluator pursuant to this section:
- (a) The insurer is not liable for extracontractual damages related to a claim for a sinkhole loss but only as related to the issues determined by the neutral evaluation process. This section does not affect or impair claims for extracontractual damages unrelated to the issues determined by the neutral evaluation process contained in this section; and
- (b) The actions of the insurer are not a confession of judgment or an admission of liability, and the insurer may is not be liable for attorney's fees under s. 627.428 or other provisions of the insurance code unless the policyholder obtains a judgment that is more favorable than the recommendation of the neutral evaluator.
- (17) If the insurer agrees to comply with the neutral evaluator's report, payment for stabilizing the land and

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building and repairing the foundation shall be made in accordance with the terms and conditions of the applicable insurance policy.

Section 19. Section 627.711, Florida Statutes, is amended to read:

- 627.711 Notice of premium discounts for hurricane loss mitigation; uniform mitigation verification inspection form.—
- Using a form prescribed by the Office of Insurance Regulation, the insurer shall clearly notify the applicant or policyholder of any personal lines residential property insurance policy, at the time of the issuance of the policy and at each renewal, of the availability and the range of each premium discount, credit, other rate differential, or reduction in deductibles, and combinations of discounts, credits, rate differentials, or reductions in deductibles, for properties on which fixtures or construction techniques demonstrated to reduce the amount of loss in a windstorm can be or have been installed or implemented. The prescribed form shall describe generally what actions the policyholders may be able to take to reduce their windstorm premium. The prescribed form and a list of such ranges approved by the office for each insurer licensed in the state and providing such discounts, credits, other rate differentials, or reductions in deductibles for properties described in this subsection shall be available for electronic viewing and download from the Department of Financial Services' or the Office of Insurance Regulation's Internet website. The Financial Services Commission may adopt rules to implement this subsection.

- shall develop by rule a uniform mitigation verification inspection form that shall be used by all insurers when submitted by policyholders for the purpose of factoring discounts for wind insurance. In developing the form, the commission shall seek input from insurance, construction, and building code representatives. Further, the commission shall provide guidance as to the length of time the inspection results are valid. An insurer shall accept as valid a uniform mitigation verification form certified by the Department of Financial Services or signed by:
- (a) A hurricane mitigation inspector certified by the My Safe Florida Home program;
- $\frac{1.(b)}{468.607}$ A building code inspector certified under s.
- 2.(c) A general, building, or residential contractor licensed under s. 489.111;
- 3.(d) A professional engineer licensed under s. 471.015 who has passed the appropriate equivalency test of the building code training program as required by s. 553.841; or
- 4.(e) A professional architect licensed under s. 481.213;
- (f) Any other individual or entity recognized by the insurer as possessing the necessary qualifications to properly complete a uniform mitigation verification form.
- (b) An insurer may, but is not required to, accept a mitigation verification form from any other person possessing qualifications and experience acceptable to the insurer.

- (3) A person who is authorized to sign a mitigation verification form must inspect the structures referenced by the form personally, not through employees or other persons, and must certify or attest to that person's personal inspection of the structures referenced by the form.
- (4) An individual or entity that signs a uniform mitigation form may not commit misconduct in performing hurricane mitigation inspections or in completing a uniform mitigation form that causes financial harm to a customer or the customer's insurer or that jeopardizes a customer's health and safety. Misconduct occurs when an authorized mitigation inspector signs a uniform mitigation verification form that:
- (a) Falsely indicates that he or she personally inspected the structures referenced by the form;
- (b) Falsely indicates the existence of a feature which entitles an insured to a mitigation discount that the inspector knows does not exist or did not personally inspect;
- (c) Contains erroneous information due to the gross negligence of the inspector; or
- (d) Contains demonstrably false information relating to the existence of mitigation features that may give an insured a false evaluation of the ability of the structure to withstand major damage from a hurricane endangering the safety of the insured's life and property.
- (5) The licensing board of an authorized mitigation inspector who violates subsection (4) may commence disciplinary proceedings and impose administrative fines and other sanctions authorized under the inspector's licensing act.

(6) An insurer, person, or other entity that obtains
evidence of fraud or evidence that an inspector has made false
statements in the completion of a mitigation inspection form
shall file a report with the Division of Insurance Fraud,
together with all of the evidence in its possession that
supports the allegation of fraud or falsity. An insurer, person,
or other entity making the report is immune from liability in
accordance with s. 626.989(4) for any statements made in the
report, during the investigation, or in connection with the
report. The Division of Insurance Fraud shall issue an
investigative report if the division finds that probable cause
exists to believe that the inspector made intentionally false or
fraudulent statements in the inspection form. Upon conclusion of
the investigation and a finding of probable cause that a
violation has occurred, the Division of Insurance Fraud shall
send a copy of the investigative report to the office and a copy
to the agency responsible for the professional licensure of the
inspector, whether or not a prosecutor takes action based upon
the report.

inspection company to provide evidence of the inspector's or inspection company's quality assurance program. At the insurer's expense, the insurer may require that any uniform mitigation verification form provided by a mitigation inspector or inspection company that does not possess or has not provided evidence to the insurer of a quality assurance program be independently verified by an inspector, inspection company, or independent third-party quality assurance provider that

possesses a quality assurance program prior to accepting it as valid.

(8)(3) An individual or entity who knowingly provides or utters a false or fraudulent mitigation verification form with the intent to obtain or receive a discount on an insurance premium to which the individual or entity is not entitled commits a misdemeanor of the first degree, punishable as provided in s. 775.082 or s. 775.083.

transparency to insurance policy owners, and because most insurance policies sold in this state are subject to assessments to make up for the funding deficiencies of the Citizens Property Insurance Corporation or the Florida Hurricane Catastrophe Fund, the following warning shall be printed in bold type of not less than 16 points and shall be displayed on the declarations page or on the renewal notice of every insurance policy sold or issued in this state that is or may be subject to assessment by the Citizens Property Insurance Corporation or the Florida Hurricane Catastrophe Fund:

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The premium you are about to pay may NOT be the full cost of this insurance policy. If a hurricane strikes Florida, you may be forced to pay additional moneys to offset the inability of the state-owned Citizens Property Insurance Corporation or the Florida Hurricane Catastrophe Fund to pay claims resulting from the losses due to the hurricane.

WARNING

Section 21. Section 627.7065, Florida Statutes, is repealed.

Section 22. Except as otherwise expressly provided in this act, this act shall take effect July 1, 2010.

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TITLE AMENDMENT

Remove the entire title and insert:

A bill to be entitled

An act relating to property insurance; amending s. 215.555, F.S.; extending a repeal date for an exemption of medical malpractice insurance premiums from emergency assessments; amending s. 624.407, F.S.; specifying an additional surplus requirement for certain domestic insurers; amending s. 624.408, F.S.; specifying an additional surplus requirement for certain domestic insurers; deleting obsolete surplus requirement provisions; amending s. 626.7452, F.S.; deleting an exception to a provision allowing examination of a managing general agent; amending s. 627.0613, F.S.; revising annual reporting requirements for the consumer advocate; providing a definition; amending s. 627.062, F.S.; requiring that the Office of Insurance Regulation issue an approval rather than a notice of intent to approve following its approval of a file and use filing; prohibiting the office from, directly or indirectly, prohibiting an insurer from paying acquisition costs based on the full amount of the premium; prohibiting the office from, directly or indirectly, impeding or compromising the right of an

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insurer to acquire policyholders, advertise or appoint agents, or regulate agent commissions; requiring the office to publish an annual information memorandum establishing certain inflation trend factors for certain purposes; specifying factor criteria; authorizing an insurer to make a rate filing limited to changes in the cost of reinsurance, the costs of financing products used as a replacement for reinsurance, or changes in an inflation trend factor published annually by the office; authorizing certain insurers to use a rate different from otherwise applicable filed rates; requiring such rates to be filed with the office as a separate filing; providing requirements and limitations for such separate filings; prohibiting the consideration of certain policies when making a specified calculation; preserving the authority of the office to disapprove rates as inadequate or disapprove a rate filing for using certain rating factors; authorizing the office to direct an insurer to make a specified type of rate filing under certain circumstances; providing construction relating to certifications; prohibiting the requirement of a new certification upon an insurer providing certain additional information; specifying nonapplication to certain filings; amending s. 627.0621, F.S.; revising provisions relating to transparency in rate regulation; amending s. 627.0629, F.S.; revising legislative intent relating to residential property insurance rate filings; deleting a requirement that the office develop and make available a method for insurers to establish discounts, credits, or rate differentials for certain hurricane mitigation measures; revising restrictions relating to including

2512	the cost of reinsurance for certain purposes; requiring the
2513	office to contract with a private entity to develop a
2514	comprehensive consumer information program; specifying program
2515	criteria; requiring the office to conduct a cost benefit
2516	analysis on a program implementation plan; requiring review and
2517	approval by the Financial Services Commission; amending s.
2518	627.351, F.S.; providing requirements for attachment and payment
2519	of the Citizens policyholder surcharge; prohibiting the
2520	corporation from levying certain regular assessments until after
2521	levying the full amount of a Citizens policyholder surcharge;
2522	requiring the corporation's plan of operation to require agents
2523	to obtain an acknowledgement of potential surcharge and
2524	assessment liability from applicants and policyholders;
2525	requiring the corporation to permanently retain a copy of such
2526	acknowledgments; specifying that the acknowledgement creates a
2527	conclusive presumption of understanding and acceptance by the
2528	policyholder; deleting an obsolete legislative intent provision;
2529	amending s. 627.4133, F.S.; authorizing an insurer to cancel or
2530	nonrenew property insurance policies under certain
2531	circumstances; specifying duties of the office; creating s.
2532	627.41341, F.S.; specifying requirements for a notice of change
2533	in policy terms; providing definitions; authorizing policy
2534	renewals to contain a change in policy terms; specifying notice
2535	requirements; providing procedural requirements; providing
2536	intent; amending s. 627.7011, F.S.; revising requirements and
2537	procedures under homeowners' insurance policies for replacement
2538	cost coverage of a dwelling and personal property; providing
2539	criteria for initial and subsequent replacement cost payments by

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an insurer; deleting obsolete time references; amending s. 627.70131, F.S.; specifying application of certain time periods to initial or supplemental property insurance claim notices and payments; creating s. 627.7031, F.S.; authorizing certain insurers to offer or renew policies at rates established under certain circumstances; prohibiting certain insurers from purchasing TICL option coverage from the Florida Hurricane Catastrophe Fund under certain circumstances; requiring that certain policies contain a specified rate notice; requiring insurers to offer applicants or insureds an estimate of the premium for a policy from Citizens Property Insurance Corporation reflecting similar coverage, limits, and deductibles; requiring applicants or insureds to provide a signed premium comparison acknowledgement; specifying criteria for insurer compliance with certain requirements; specifying acknowledgement contents; requiring insurers and agents to retain a copy of the acknowledgement for a specified time; specifying a presumption created by a signed acknowledgement; specifying types of residential property insurance policies that are not eligible for certain rates or subject to other requirements; requiring written notice of certain nonrenewals; preserving insurer authority to cancel policies; specifying a criterion for what constitutes an offer to renew a policy; amending s. 627.707, F.S.; revising standards for investigation of sinkhole claims by insurers; specifying requirements for contracts for repairs to prevent additional damage to buildings or structures; providing application; amending s. 627.7072, F.S.; specifying requirements for tests performed by

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professional engineers and professional geologists for certain purposes; providing application; amending s. 627.7073, F.S.; revising requirements for sinkhole reports; providing application; amending s. 627.7074, F.S.; revising requirements and procedures for an alternative procedure for resolution of disputed sinkhole insurance claims; providing a definition; providing criteria and procedures for disqualification of neutral evaluators; providing requirements and procedures for neutral evaluators to enlist assistance from other professionals under certain circumstances; providing application; amending s. 627.711, F.S.; deleting a provision for a uniform mitigation verification form to be certified by the Department of Financial Services; revising persons authorized to sign a uniform mitigation verification form; authorizing an insurer to accept a mitigation verification form from certain other persons; providing personal inspection requirements; prohibiting misconduct in performing hurricane mitigation inspections or completing mitigation verification forms; specifying criteria for misconduct; authorizing certain licensing boards to commence disciplinary proceedings and impose administrative fines and sanctions for certain violations; requiring insurers, persons, or other entities obtaining evidence of fraud or making false statements to report to the Division of Insurance Fraud; specifying immunity from liability for making such a report; providing duties and responsibilities of the division; specifying a required notice for insurance policies issued or renewed in this state; providing notice requirements; repealing s. 627.7065, F.S., relating to database of information relating

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2596	to sinkholes,	the Department	of Financia	al Services	s, and the
2597	Department of	Environmental	Protection;	providing	effective
2598	dates.				